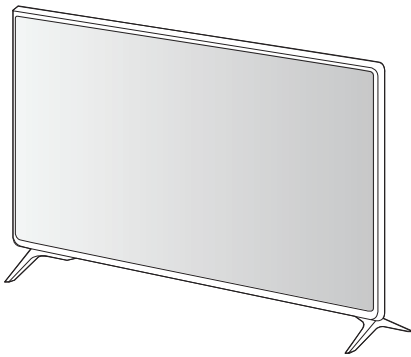![LG Life's Good logo]

LED TV
SERVICE MANUAL

CHASSIS : UA93U

MODEL : 43UM7300AUE

CAUTION
BEFORE SERVICING THE CHASSIS, READ THE SAFETY PRECAUTIONS IN THIS MANUAL.

P/NO : MFL71442714 (1903-REV00)

CONTENTS

SAFETY PRECAUTIONS

IMPORTANT SAFETY NOTICE

Many electrical and mechanical parts in this chassis have special safety-related characteristics. These parts are identified by ⚠ in the Exploded View.
It is essential that these special safety parts should be replaced with the same components as recommended in this manual to prevent Shock, Fire, or other Hazards.
Do not modify the original design without permission of manufacturer.

General Guidance

An **isolation Transformer should always be used** during the servicing of a receiver whose chassis is not isolated from the AC power line. Use a transformer of adequate power rating as this protects the technician from accidents resulting in personal injury from electrical shocks.

It will also protect the receiver and it's components from being damaged by accidental shorts of the circuitry that may be inadvertently introduced during the service operation.

If any fuse (or Fusible Resistor) in this TV receiver is blown, replace it with the specified.

When replacing a high wattage resistor (Oxide Metal Film Resistor, over 1 W), keep the resistor 10 mm away from PCB.

Keep wires away from high voltage or high temperature parts.

Before returning the receiver to the customer,

always perform an **AC leakage current check** on the exposed metallic parts of the cabinet, such as antennas, terminals, etc., to be sure the set is safe to operate without damage of electrical shock.

Leakage Current Cold Check(Antenna Cold Check)
With the instrument AC plug removed from AC source, connect an electrical jumper across the two AC plug prongs. Place the AC switch in the on position, connect one lead of ohm-meter to the AC plug prongs tied together and touch other ohm-meter lead in turn to each exposed metallic parts such as antenna terminals, phone jacks, etc.
If the exposed metallic part has a return path to the chassis, the measured resistance should be between 1 MΩ and 5.2 MΩ.
When the exposed metal has no return path to the chassis the reading must be infinite.
An other abnormality exists that must be corrected before the receiver is returned to the customer.

Leakage Current Hot Check (See below Figure)
Plug the AC cord directly into the AC outlet.

**Do not use a line Isolation Transformer during this check.**
Connect 1.5 K / 10 watt resistor in parallel with a 0.15 uF capacitor between a known good earth ground (Water Pipe, Conduit, etc.) and the exposed metallic parts.
Measure the AC voltage across the resistor using AC voltmeter with 1000 ohms/volt or more sensitivity.
Reverse plug the AC cord into the AC outlet and repeat AC voltage measurements for each exposed metallic part. Any voltage measured must not exceed 0.75 volt RMS which is corresponds to 0.5 mA.
In case any measurement is out of the limits specified, there is possibility of shock hazard and the set must be checked and repaired before it is returned to the customer.

Leakage Current Hot Check circuit

AC Volt-meter

To Instrument's exposed METALLIC PARTS

0.15 uF

Good Earth Ground such as WATER PIPE, CONDUIT etc.

1.5 Kohm/10W
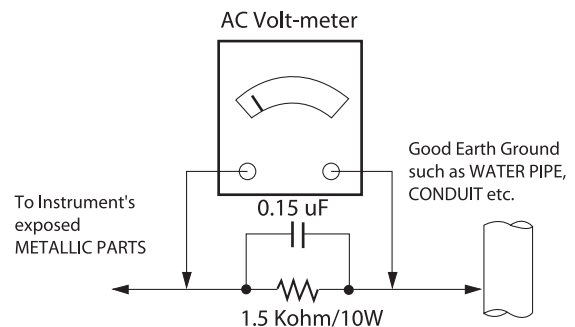
When 25A is impressed between Earth and 2nd Ground for 1 second, Resistance must be less than 0.1 Ω
*Base on Adjustment standard

SERVICING PRECAUTIONS

CAUTION: Before servicing receivers covered by this service manual and its supplements and addenda, read and follow the *SAFETY PRECAUTIONS* on page 3 of this publication.
NOTE: If unforeseen circumstances create conflict between the following servicing precautions and any of the safety precautions on page 3 of this publication, always follow the safety precautions. Remember: Safety First.

General Servicing Precautions
1. Always unplug the receiver AC power cord from the AC power source before;
   a. Removing or reinstalling any component, circuit board module or any other receiver assembly.
   b. Disconnecting or reconnecting any receiver electrical plug or other electrical connection.
   c. Connecting a test substitute in parallel with an electrolytic capacitor in the receiver.
   CAUTION: A wrong part substitution or incorrect polarity installation of electrolytic capacitors may result in an explosion hazard.
2. Test high voltage only by measuring it with an appropriate high voltage meter or other voltage measuring device (DVM, FETVOM, etc) equipped with a suitable high voltage probe. Do not test high voltage by "drawing an arc".
3. Do not spray chemicals on or near this receiver or any of its assemblies.
4. Unless specified otherwise in this service manual, clean electrical contacts only by applying the following mixture to the contacts with a pipe cleaner, cotton-tipped stick or comparable non-abrasive applicator; 10 % (by volume) Acetone and 90 % (by volume) isopropyl alcohol (90 % - 99 % strength)
   CAUTION: This is a flammable mixture.
   Unless specified otherwise in this service manual, lubrication of contacts in not required.
5. Do not defeat any plug/socket B+ voltage interlocks with which receivers covered by this service manual might be equipped.
6. Do not apply AC power to this instrument and/or any of its electrical assemblies unless all solid-state device heat sinks are correctly installed.
7. Always connect the test receiver ground lead to the receiver chassis ground before connecting the test receiver positive lead.
   Always remove the test receiver ground lead last.
8. Use with this receiver only the test fixtures specified in this service manual.
   CAUTION: Do not connect the test fixture ground strap to any heat sink in this receiver.

Electrostatically Sensitive (ES) Devices
Some semiconductor (solid-state) devices can be damaged easily by static electricity. Such components commonly are called Electrostatically Sensitive (ES) Devices. Examples of typical ES devices are integrated circuits and some field-effect transistors and semiconductor "chip" components. The following techniques should be used to help reduce the incidence of component damage caused by static by static electricity.
1. Immediately before handling any semiconductor component or semiconductor-equipped assembly, drain off any electrostatic charge on your body by touching a known earth ground. Alternatively, obtain and wear a commercially available discharging wrist strap device, which should be removed to prevent potential shock reasons prior to applying power to the unit under test.

2. After removing an electrical assembly equipped with ES devices, place the assembly on a conductive surface such as aluminum foil, to prevent electrostatic charge buildup or exposure of the assembly.
3. Use only a grounded-tip soldering iron to solder or unsolder ES devices.
4. Use only an anti-static type solder removal device. Some solder removal devices not classified as "anti-static" can generate electrical charges sufficient to damage ES devices.
5. Do not use freon-propelled chemicals. These can generate electrical charges sufficient to damage ES devices.
6. Do not remove a replacement ES device from its protective package until immediately before you are ready to install it. (Most replacement ES devices are packaged with leads electrically shorted together by conductive foam, aluminum foil or comparable conductive material).
7. Immediately before removing the protective material from the leads of a replacement ES device, touch the protective material to the chassis or circuit assembly into which the device will be installed.
   CAUTION: Be sure no power is applied to the chassis or circuit, and observe all other safety precautions.
8. Minimize bodily motions when handling unpackaged replacement ES devices. (Otherwise harmless motion such as the brushing together of your clothes fabric or the lifting of your foot from a carpeted floor can generate static electricity sufficient to damage an ES device.)

General Soldering Guidelines
1. Use a grounded-tip, low-wattage soldering iron and appropriate tip size and shape that will maintain tip temperature within the range or 500 °F to 600 °F.
2. Use an appropriate gauge of RMA resin-core solder composed of 60 parts tin/40 parts lead.
3. Keep the soldering iron tip clean and well tinned.
4. Thoroughly clean the surfaces to be soldered. Use a mall wire-bristle (0.5 inch, or 1.25 cm) brush with a metal handle.
   Do not use freon-propelled spray-on cleaners.
5. Use the following unsoldering technique
   a. Allow the soldering iron tip to reach normal temperature. (500 °F to 600 °F)
   b. Heat the component lead until the solder melts.
   c. Quickly draw the melted solder with an anti-static, suction-type solder removal device or with solder braid.
   CAUTION: Work quickly to avoid overheating the circuit board printed foil.
6. Use the following soldering technique.
   a. Allow the soldering iron tip to reach a normal temperature (500 °F to 600 °F)
   b. First, hold the soldering iron tip and solder the strand against the component lead until the solder melts.
   c. Quickly move the soldering iron tip to the junction of the component lead and the printed circuit foil, and hold it there only until the solder flows onto and around both the component lead and the foil.
   CAUTION: Work quickly to avoid overheating the circuit board printed foil.
   d. Closely inspect the solder area and remove any excess or splashed solder with a small wire-bristle brush.

IC Remove/Replacement

Some chassis circuit boards have slotted holes (oblong) through which the IC leads are inserted and then bent flat against the circuit foil. When holes are the slotted type, the following technique should be used to remove and replace the IC. When working with boards using the familiar round hole, use the standard technique as outlined in paragraphs 5 and 6 above.

Removal

1. Desolder and straighten each IC lead in one operation by gently prying up on the lead with the soldering iron tip as the solder melts.
2. Draw away the melted solder with an anti-static suction-type solder removal device (or with solder braid) before removing the IC.

Replacement

1. Carefully insert the replacement IC in the circuit board.
2. Carefully bend each IC lead against the circuit foil pad and solder it.
3. Clean the soldered areas with a small wire-bristle brush. (It is not necessary to reapply acrylic coating to the areas).

"Small-Signal" Discrete Transistor Removal/Replacement

1. Remove the defective transistor by clipping its leads as close as possible to the component body.
2. Bend into a "U" shape the end of each of three leads remaining on the circuit board.
3. Bend into a "U" shape the replacement transistor leads.
4. Connect the replacement transistor leads to the corresponding leads extending from the circuit board and crimp the "U" with long nose pliers to insure metal to metal contact then solder each connection.

Power Output, Transistor Device
Removal/Replacement

1. Heat and remove all solder from around the transistor leads.
2. Remove the heat sink mounting screw (if so equipped).
3. Carefully remove the transistor from the heat sink of the circuit board.
4. Insert new transistor in the circuit board.
5. Solder each transistor lead, and clip off excess lead.
6. Replace heat sink.

Diode Removal/Replacement

1. Remove defective diode by clipping its leads as close as possible to diode body.
2. Bend the two remaining leads perpendicular y to the circuit board.
3. Observing diode polarity, wrap each lead of the new diode around the corresponding lead on the circuit board.
4. Securely crimp each connection and solder it.
5. Inspect (on the circuit board copper side) the solder joints of the two "original" leads. If they are not shiny, reheat them and if necessary, apply additional solder.

Fuse and Conventional Resistor
Removal/Replacement

1. Clip each fuse or resistor lead at top of the circuit board hollow stake.
2. Securely crimp the leads of replacement component around notch at stake top.

3. Solder the connections.
   CAUTION: Maintain original spacing between the replaced component and adjacent components and the circuit board to prevent excessive component temperatures.

Circuit Board Foil Repair

Excessive heat applied to the copper foil of any printed circuit board will weaken the adhesive that bonds the foil to the circuit board causing the foil to separate from or "lift-off" the board. The following guidelines and procedures should be followed whenever this condition is encountered.

At IC Connections

To repair a defective copper pattern at IC connections use the following procedure to install a jumper wire on the copper pattern side of the circuit board. (Use this technique only on IC connections).

1. Carefully remove the damaged copper pattern with a sharp knife. (Remove only as much copper as absolutely necessary).
2. carefully scratch away the solder resist and acrylic coating (if used) from the end of the remaining copper pattern.
3. Bend a small "U" in one end of a small gauge jumper wire and carefully crimp it around the IC pin. Solder the IC connection.
4. Route the jumper wire along the path of the out-away copper pattern and let it overlap the previously scraped end of the good copper pattern. Solder the overlapped area and clip off any excess jumper wire.

At Other Connections

Use the following technique to repair the defective copper pattern at connections other than IC Pins. This technique involves the installation of a jumper wire on the component side of the circuit board.

1. Remove the defective copper pattern with a sharp knife. Remove at least 1/4 inch of copper, to ensure that a hazardous condition will not exist if the jumper wire opens.
2. Trace along the copper pattern from both sides of the pattern break and locate the nearest component that is directly connected to the affected copper pattern.
3. Connect insulated 20-gauge jumper wire from the lead of the nearest component on one side of the pattern break to the lead of the nearest component on the other side.
   Carefully crimp and solder the connections.
   CAUTION: Be sure the insulated jumper wire is dressed so the it does not touch components or sharp edges.

SPECIFICATION

NOTE : Specifications and others are subject to change without notice for improvement.

1. Application range

This specification is applied to the LED TV used UA93U chassis.

2. Test condition

Each part is tested as below without special appointment.
(1) Temperature: 25 °C ± 5 °C, CST: 40 °C ± 2 °C
(2) Relative Humidity: 65 % ± 10 %
(3) Power Voltage
: Standard input voltage (AC 100-240 V~, 50/60 Hz)
* Standard Voltage of each products is marked by models.
(4) Specification and performance of each parts are followed each drawing and specification by part number in accordance with BOM.
(5) The receiver must be operated for about 5 minutes prior to the adjustment.

3. Test method

(1) Performance: LGE TV test method followed
(2) Demanded other specification
- Safety : CE, IEC specification
- EMC : CE, IEC

4. General Specification

No	Item			Specification	Remark
1	Market			North America	
2	Broadcasting system			ATSC / NTSC-M, 64 & 256 QAM	
3	Available Channel			VHF : 02~13	
				UHF : 14~69	
				DTV : 02-69	
				CATV : 01~135	
				CADTV : 01~135	
4	Receiving system			Digital : ATSC, 64 & 256 QAM Analog : NTSC-M	
5	Video Input			NTSC-M	Rear (1EA)
6	HDMI Input	UHD	HDMI 1	PC / DTV format	Side, Support 6Gbps
			HDMI 2	PC / DTV format	Side, Support 6Gbps, Support ARC
			HDMI 3	PC / DTV format	Rear, Support 6Gbps
			HDMI 4	PC / DTV format	Rear, Support 6Gbps
7	Audio Input			AV Audio / DVI Audio	AV and DVI use same jack ;
8	SPDIF out(1EA)			Optical Audio out	Rear (1EA),
9	HeadPhone			HeadPhone out	
10	USB Input			EMF, DivX HD, For SVC (download)	JPEG, MP3, DivX HD

5. External Input Support Format
5.1. HDMI Input (PC/DTV)

No.	Resolution	H-freq(kHz)	V-freq.(kHz)	Pixel clock(MHz)	Proposed	Remarks
	PC					
1	640*350	31.46	70.09	25.17	EGA	
2	720*400	31.46	70.08	28.32	DOS	
3	640*480	31.46	59.94	25.17	VESA(VGA)	
4	800*600	37.87	60.31	40	VESA(SVGA)	
5	1024*768	48.36	60	65	VESA(XGA)	
6	1360*768	47.71	60.01	84.75	VESA(WXGA)	
7	1152*864	54.34	60.05	80	VESA	
8	1280*1024	63.98	60.02	109	SXGA	Support to HDMI-PC
9	1920*1080	67.5	60	158.4	WUXGA(Reduced Blanking)	
10	1920*1080	135	120	297		
11	3840*2160	54	24	297	UDTV 2160P	
12	3840*2160	56.25	25	297	UDTV 2160P	
13	3840*2160	67.5	30	297	UDTV 2160P	
14	3840*2160	112.5	50	594	UDTV 2160P	
15	3840*2160	135	60	594	UDTV 2160P	
16	3840*2160	225	100	1188	UDTV 2160P	
17	3840*2160	270	120	1188	UDTV 2160P	
18	4096*2160	53.95	23.97	296.7	UDTV 2160P	
19	4096*2160	54	24	297	UDTV 2160P	
20	4096*2160	56.25	25	297	UDTV 2160P	
21	4096*2160	67.5	30	297	UDTV 2160P	
22	4096*2160	112.5	50	594	UDTV 2160P	
23	4096*2160	135	60	594	UDTV 2160P	
24	4096*2160	225	100	1188	UDTV 2160P	
25	4096*2160	270	120	1188	UDTV 2160P	
26	2560*1440	88.78	60	241.5	3K	
27	2560*1440	183	120	497.7	3K	
28	7680*4320	107.89	23.98	1188	8K	8K Model Only
29	7680*4320	108	24	1188	8K	8K Model Only
30	7680*4320	110	25	1188	8K	8K Model Only
31	7680*4320	131.87	29.97	1188	8K	8K Model Only
32	7680*4320	132	30	1188	8K	8K Model Only
33	7680*4320	220	50	2376	8K	8K Model Only
34	7680*4320	263.74	59.94	2376	8K	8K Model Only
35	7680*4320	264	60	2376	8K	8K Model Only

No.	Resolution	H-freq(kHz)	V-freq.(kHz)	Pixel clock(MHz)	Proposed	Remarks
	DTV					
1	640*480	31.46	59.94	25.12	SDTV 480P	
2	640*480	31.5	60	25.12	SDTV 480P	
3	720*480	15.73	59.94	13.5	SDTV, DVD 480I(525I)	Spec. out but display
4	720*480	15.75	60	13.51	SDTV, DVD 480I(525I)	
5	720*576	15.62	50	13.5	SDTV, DVD 576I(625I) 50Hz	
6	720*480	31.47	59.94	27	SDTV 480P	
7	720*480	31.5	60	27.02	SDTV 480P	
8	720*576	31.25	50	27	SDTV 576P	
9	1280*720	44.96	59.94	74.17	HDTV 720P	
10	1280*720	45	60	74.25	HDTV 720P	
11	1280*720	37.5	50	74.25	HDTV 720P	
12	1920*1080	28.12	50	74.25	HDTV 1080I	
13	1920*1080	33.72	59.94	74.17	HDTV 1080I	
14	1920*1080	33.75	60	74.25	HDTV 1080I	
15	1920*1080	26.97	23.97	63.29	HDTV 1080P	
16	1920*1080	27	24	63.36	HDTV 1080P	
17	1920*1080	33.71	29.97	79.12	HDTV 1080P	
18	1920*1080	33.75	30	79.2	HDTV 1080P	
19	1920*1080	56.25	50	148.5	HDTV 1080P	
20	1920*1080	67.43	59.94	148.35	HDTV 1080P	
21	1920*1080	67.5	60	148.5	HDTV 1080P	
22	1920*1080	112.5	100	297	HDTV 1080P	
23	1920*1080	134.86	119.88	296.7	HDTV 1080P	
24	1920*1080	135	120	297	HDTV 1080P	
25	3840*2160	53.95	23.98	296.7	UDTV 2160P	
26	3840*2160	54	24	297	UDTV 2160P	
27	3840*2160	56.25	25	297	UDTV 2160P	
28	3840*2160	61.43	29.97	296.7	UDTV 2160P	
29	3840*2160	67.5	30	297	UDTV 2160P	
30	3840*2160	112.5	50	594	UDTV 2160P	When HDMI1,2,3,4 UHD DEEP COLOUR ON
31	3840*2160	134.86	59.94	593.4	UDTV 2160P	
32	3840*2160	135	60	594	UDTV 2160P	
33	3840*2160	225	100	1188	UDTV 2160P	
34	3840*2160	270	120	1188	UDTV 2160P	
35	4096*2160	53.95	23.98	296.7	UDTV 2160P	
36	4096*2160	54	24	297	UDTV 2160P	
37	4096*2160	56.25	25	297	UDTV 2160P	
38	4096*2160	61.43	29.97	296.7	UDTV 2160P	
39	4096*2160	67.5	30	297	UDTV 2160P	

No.	Resolution	H-freq(kHz)	V-freq.(kHz)	Pixel clock(MHz)	Proposed	Remarks
	DTV					
40	4096*2160	112.5	50	594	UDTV 2160P	When HDMI1,2,3,4 UHD DEEP COLOUR ON
41	4096*2160	134.86	59.94	593.4	UDTV 2160P	
42	4096*2160	135	60	594	UDTV 2160P	
43	4096*2160	225	100	1188	UDTV 2160P	
44	4096*2160	270	120	1188	UDTV 2160P	
45	2560*1440	88.78	60	241.5	3K	non-standard
46	2560*1440	183	120	497.7	3K	non-standard
47	7680*4320	107.89	23.98	1188	8K	8K Model Only
48	7680*4320	108	24	1188	8K	8K Model Only
49	7680*4320	110	25	1188	8K	8K Model Only
50	7680*4320	131.87	29.97	1188	8K	8K Model Only
51	7680*4320	132	30	1188	8K	8K Model Only
52	7680*4320	220	50	2376	8K	8K Model Only
53	7680*4320	263.74	59.94	2376	8K	8K Model Only
54	7680*4320	264	60	2376	8K	8K Model Only

SOFTWARE UPDATE

1. USB

(1) Insert the USB memory Stick to the USB port
(2) Automatically detect the SW Version and show the below message
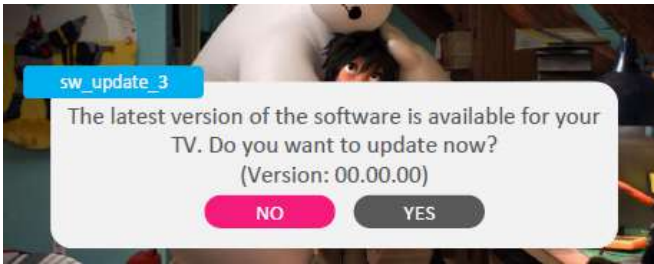
(3) Click [YES]: initiate the download and install of the update.
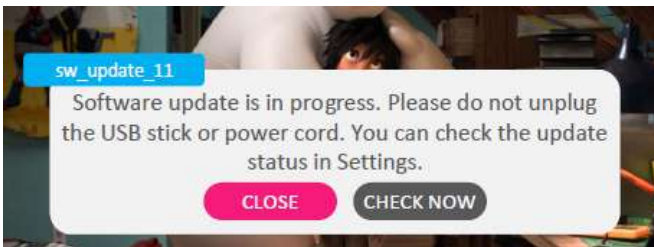
(4) Click [Check Now]: move to "About This TV" page for update
(5) TV is updating
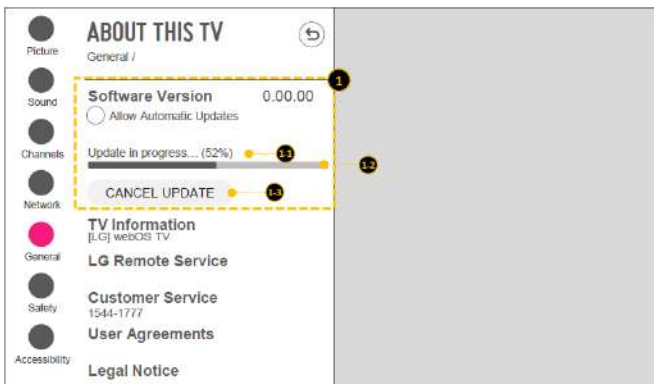
(6) After finished the update, below Pop-up appear
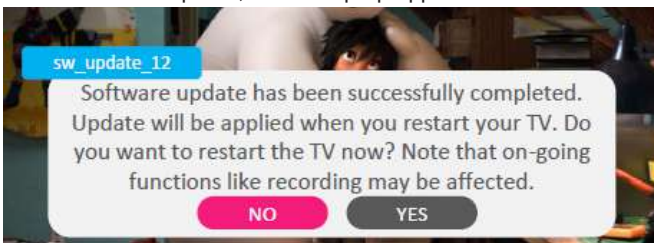
(7) Click [Yes] : TV will be DC OFF -> ON
(8) After TV turned on, Check the updated SW Version and Tool Option

2. NSU

(This Function is needed to connect to the internet)

(Case 1) Allow Automatic Updates Toggle Item

(1) Menu -> All Settings -> General -> About This TV
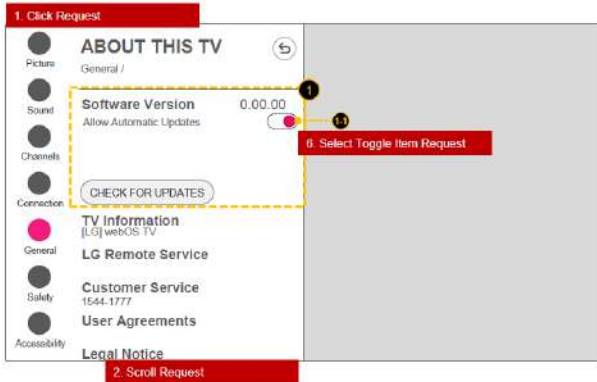
(2) Silent Update_Pop-up
When the download and install of the update is complete, the TV issues a Toast notification letting the user know that the update is complete and a reboot is required.
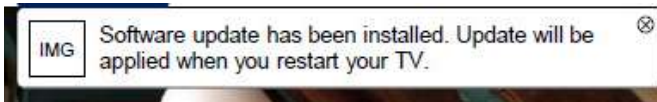
(3) If you want to see the update progress, go to [Menu -> All Settings -> General -> About This TV]
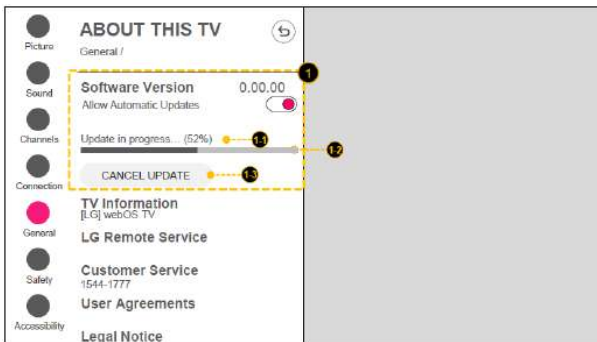
(4) If you want to cancel update, click (1.1) CANCEL UPDATE
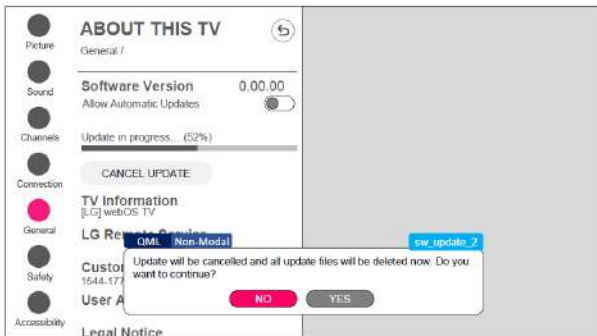
(5) [NO] : Keep updating
    [Yes] : Cancel updating

(Case 2) NOT Allow Automatic Updates Toggle Item

(1) Menu -> All Settings -> General -> About This TV
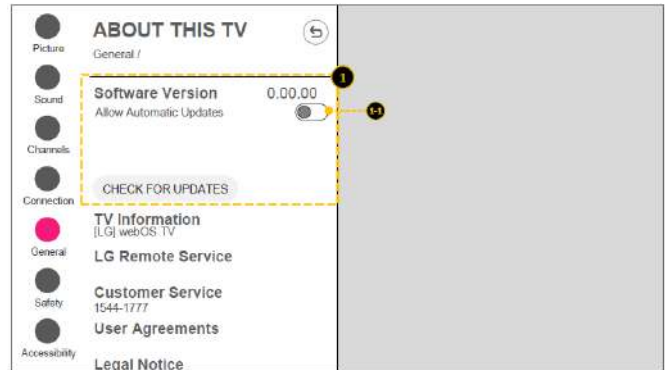
(2) TV will automatically check for updates when every TV boots
When an updated is detected, the TV will issue an Alert letting the user know that an update is available.

(3) [Yes] : Initiate the download and install of the update
    [No] : Close the pop-up. The Alert will come back again when TV checks again.
(4) The following pop up window appears.

(5) [CHECK NOW] : Go to the About this TV setting page
    [CLOSE] : Close the pop-up

BLOCK DIAGRAM

1. Main IC

EXPLODED VIEW (SET)

EXPLODED VIEW(MODULE)

Optical Sheet

POL(Rear)

200PPR

Panel Ass'y

200P

Rear Side

200SR1

200SL1

200PC

POL(Front)

200PPF

Item	Inch Location# Status	
		Under 59inch
Panel Ass'y		200P
POL(Front)		200PPF
POL(Rear)		200PPR
COF		200PC
Source PCB(Left)		200SL1
Source PCB(Right)		200SR1

DISASSEMBLY GUIDE (SET)

1. After Screw Disassemble, please remove B/C from Module

☐ (blue) **Hook 11 EA**

☐ (red) **Latch 8 EA**

① **Screw 5EA(M3*5.5)**

② **Screw 2EA(P3*10)**

③ **Screw 1EA(P4*10)**

<u>Hook</u>   <u>Latch</u>

2. Detach Tape

Detach tape

3. Remove all sort of cable

- 16 -

4. IR assy, Wi-Fi PCB assy disassembly

Detach Hook

Disassemble screw(1ea) and
Remove cable from holder

WIFI/BT IR Sub Assy

5. Screw disassembly

"A" "B"

① **Screw 9EA(M3*5.5)**

6. Speaker disassembly

Detach hook

7. Screw disassembly

① **Screw 4EA(M3*5.5)**

DISASSEMBLY GUIDE (MODULE)

[Case Top]

(Step 1) Disassemble the Main, PSU, SPK and S-PCB cable.
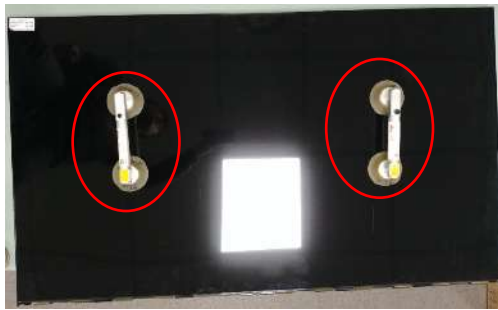

(Step 2) Disassemble Case Top Screw.
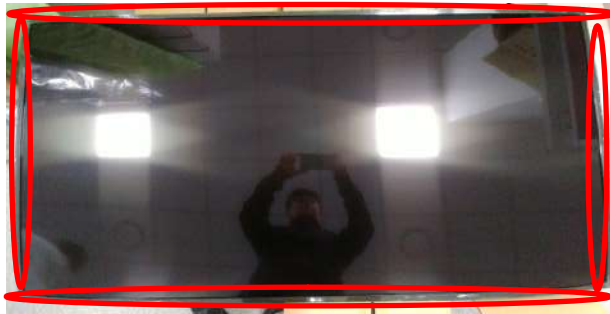
(Step 3) Disassemble the Case Top

(Step 4) Remove the EMI Tape on the S-PCB and Separate the S-PCB
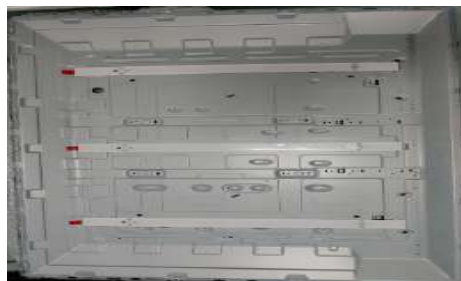
(Step 5) Disassemble the Panel.
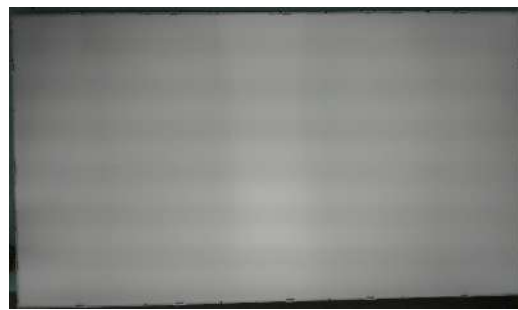
(Step 6) Disassemble the guide panel.

(Step 7) Disassemble the Optical Sheet 2ea /Diffuser Plate 1ea

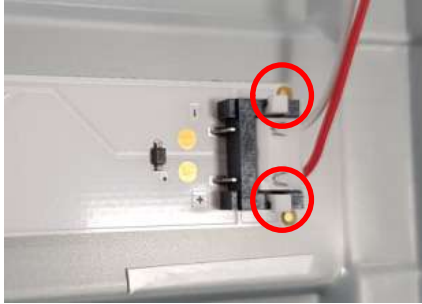
(Step 8) Disassemble the DPS, and the Reflector

 * Rotate the DPS to remove (2 EA)   * Be careful not to tear the Reflector sheet.
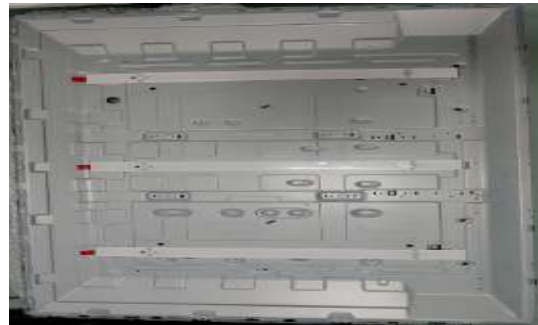
[LED Array Disassemble]
(1) Disassemle the CNT form LED Array.
(2) Separate the LED Array from Cover Bottom.
(3) Remove the double tape form Cover Bottom.

[LED Array Assemble]
(Step 1) Attach the Double Tape
    1) Attach the Double Tape in Guide Line of Cover Bottom (3ea)
    2) Remove the protect film of Double Tape

* Finish the Attached Double Tape (3ea)

(Step 2) Attach the LED Array
    1) Attach the LED Array to the round hole on Cover Bottom embo.
    2) Press the LED Array on the surface of Cover Bottom.
    3) Connect the CNT to the LED Array.
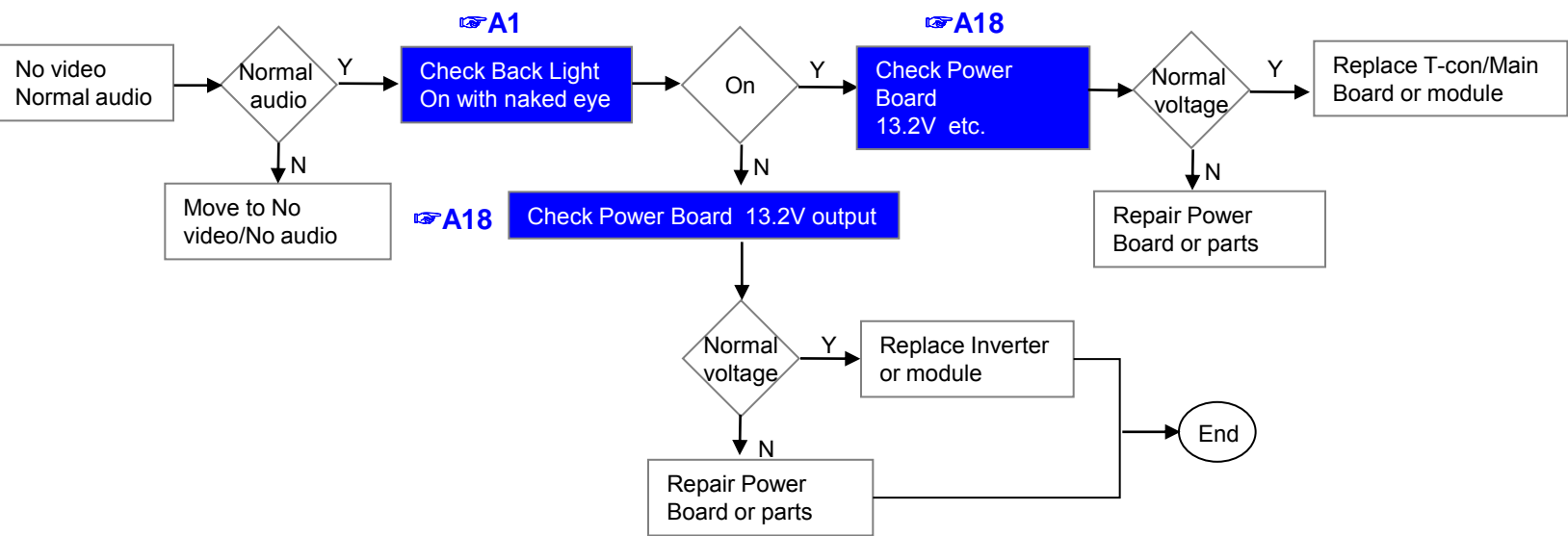

* LED Array Total 3ea

TROUBLE SHOOTING GUIDE

Contents of Standard Repair Process

No.	Error symptom (High category)	Error symptom (Mid category)	Page	Remarks
1	A. Video error	No video/Normal audio	1	
2		No video/No audio	2	
3		Picture broken/ Freezing	3	
4		Color error	4	
5		Vertical/Horizontal bar, residual image, light spot, external device color error	5	
6	B. Power error	No power	6	
7		Off when on, off while viewing, power auto on/off	7,8	
8	C. Audio error	No audio/Normal video	9	
9		Wrecked audio/discontinuation/noise	10	
10	D. Function error	Remote control & Local switch checking	11	
11		MR19 remote operating checking	12	
12		Wifi operating checking	13	
14		External device recognition error	14	
15	E. Noise	Circuit noise, mechanical noise	15	
16	F. Exterior error	Exterior defect	16	

First of all, Check whether there is SVC Bulletin in GSCS System for these model.

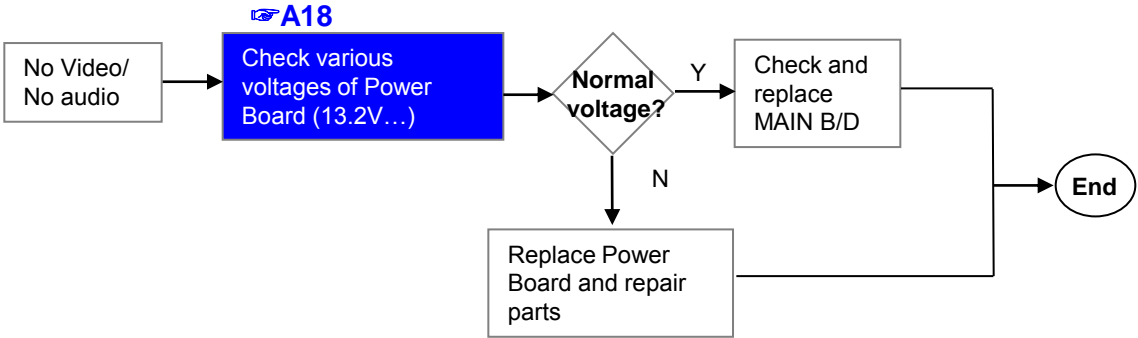| Standard Repair Process					
	Error symptom	**A. Video error**	**Established date**		
		No video/ Normal audio	**Revised date**		**1/16**

First of all, Check whether all of cables between board is inserted properly or not.
(Main B/D↔ Power B/D, LVDS or EPI Cable, Speaker Cable, IR B/D Cable,,,)

☞**A1**

☞**A18**

No video
Normal audio → Normal audio

— Y → Check Back Light On with naked eye → On

— Y → Check Power Board 13.2V etc. → Normal voltage

— Y → Replace T-con/Main Board or module

— N → Move to No video/No audio

☞**A18** Check Power Board 13.2V output

— N → Normal voltage

— Y → Replace Inverter or module

— N → Repair Power Board or parts

— N → Repair Power Board or parts

End

※Precaution ☞**A4 & A2**

Always check & record S/W Version and White Balance value before replacing the Main Board → Replace Main Board → Re-enter White Balance value

1

Standard Repair Process					
	Error symptom	**A. Video error**		**Established date**	
		No video/ No audio		**Revised date**	**2/16**

☞**A18**

No Video/ No audio → Check various voltages of Power Board (13.2V…) → **Normal voltage?**

Y → Check and replace MAIN B/D

N → Replace Power Board and repair parts

→ **End**

2

Standard Repair Process					
	Error symptom	**A. Video error**	**Established date**		
		Picture broken/ Freezing	**Revised date**		**3/16**

☞ **A3**

Check RF Signal level

. By using Digital signal level meter
. By using Diagnostics menu on OSD
 (Advanced→ Channels→ Channel Tuning→ Manual Tuning → Check the Signal)
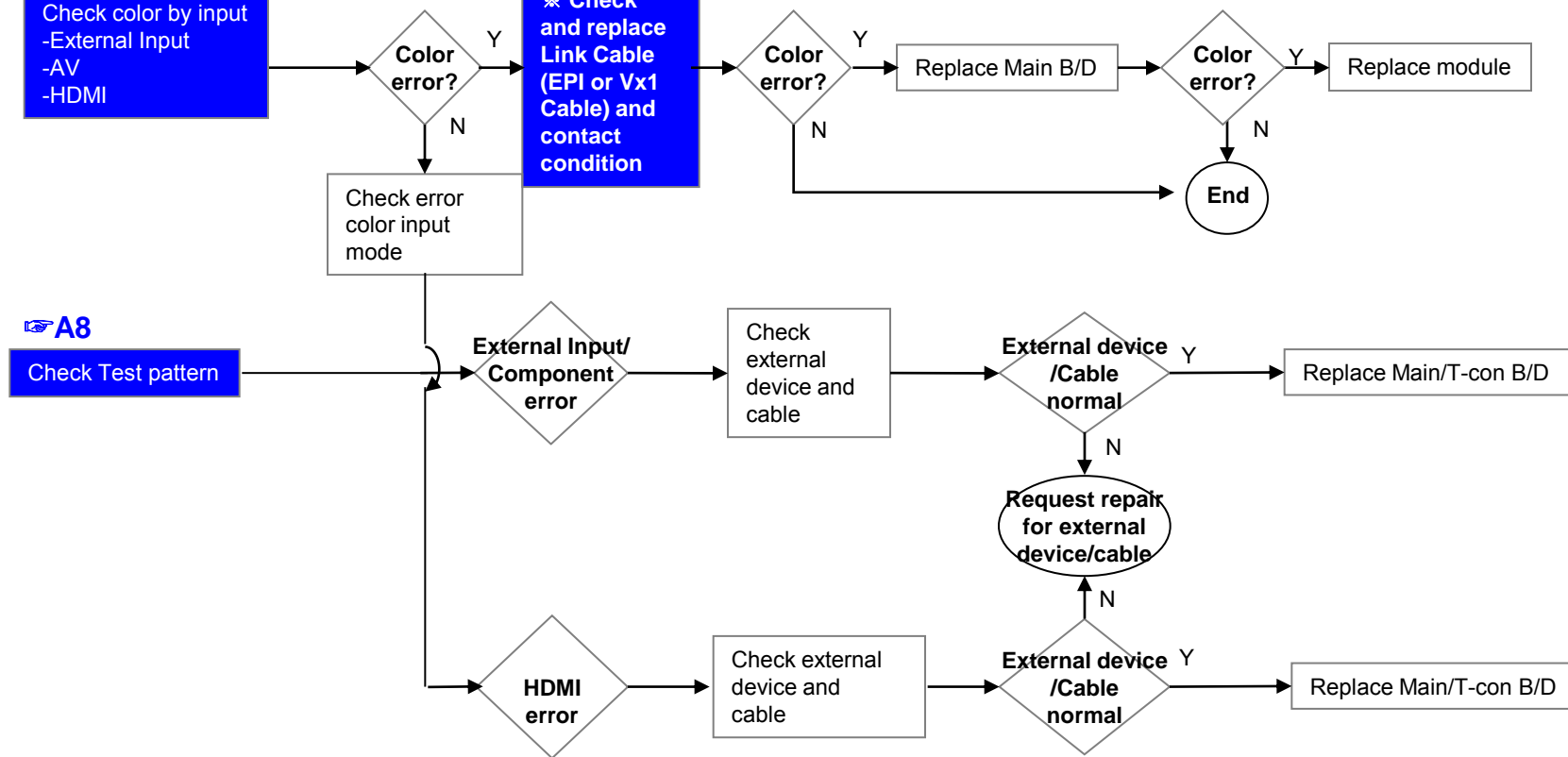 - Signal strength (Normal : over 50%)
 - Signal Quality (Normal: over 50%)

Normal Signal? — **Y** → **Check whether other equipments have problem or not. (By connecting RF Cable at other equipment) → DVD Player ,Set-Top-Box, Different maker TV etc`**

N

**Check RF Cable Connection
1. Reconnection
2. Install Booster**

Normal Picture? — **Y** → ☞ **A4** **Check S/W Version** → **SVC Bulletin?** — **N** → **Check Tuner soldering** — **Y** → **Close**

N

Contact with signal distributor or broadcaster (Cable or Air)

Normal Picture? — **N** →

Y

Close

SVC Bulletin? — **Y** → **S/W Upgrade** → **Normal Picture?** — **N** →

Y

Close

Check Tuner soldering — **N** → **Replace Main B/D**

3

Standard Repair Process					
	Error symptom	**A. Video error**		**Established date**	
		Color error		**Revised date**	**4/16**

☞**A6**

```
Check color by input
-External Input
-AV
-HDMI
```

Color error? → Y

N ↓

☞ **A7**

※ Check and replace Link Cable (EPI or Vx1 Cable) and contact condition

Color error? → Y → Replace Main B/D → **Color error?** → Y → Replace module

N ↓   N ↓

→ **End**

```
Check error
color input
mode
```

☞**A8**

Check Test pattern

External Input/ Component error → Check external device and cable → **External device /Cable normal** → Y → Replace Main/T-con B/D

N ↓

Request repair for external device/cable

N ↑

HDMI error → Check external device and cable → **External device /Cable normal** → Y → Replace Main/T-con B/D

4

Standard Repair Process						
	Error symptom	**A. Video error**		**Established date**		
		Vertical / Horizontal bar, residual image, light spot, external device color error		**Revised date**		**5/16**

Vertical/Horizontal bar, residual image, light spot

☞**A6**

Check color condition by input
-External Input
-HDMI

☞**A8**

Check Test pattern

Screen normal? — Y → Check external device connection condition — **Normal?** — Y → ☞ **A7** Check and replace Link Cable — **Screen normal?** — N → Replace Main/T-con B/D **For LGD panel** / Replace Main B/D **For other panel** — **Screen normal?** — N → Replace Module

Screen normal? — N → Replace module

Normal? — N → Request repair for external device

Screen normal? — Y → **End**

Screen normal? — Y → **End**

Screen normal? — N → Replace Module

External device screen error-Color error

Check S/W Version → **Check version** — N → Check screen condition by input -External Input -Component -HDMI/DVI → **External Input error** / **Component error** → Connect other external device and cable (Check normal operation of External Input, Component, RGB and HDMI/DVI by connecting Jig, pattern Generator ,Set-top Box etc.) → **Screen normal?** — N → Replace Main/T-con B/D

Check version — Y → S/W Upgrade → **Normal screen?** — N → (back to Check screen condition)

Normal screen? — Y → **End**

Screen normal? — Y → Request repair for external device

HDMI/ DVI → Connect other external device and cable (Check normal operation of External Input, Component, RGB and HDMI/DVI by connecting Jig, pattern Generator ,Set-top Box etc.) → **Screen normal?** — N → Replace Main /T-con B/D

Screen normal? — Y → Request repair for external device

5

Standard Repair Process					
	Error symptom	**B. Power error**	**Established date**		
		No power	**Revised date**		**6/16**

☞**A17**

Check LED

. Stand-By: Red or Turn On
. Operating: Turn Off

Power LED On? — Y →

Power LED On? — N ↓

Check Power cord was inserted properly

Normal? — N →

Normal? — Y ↓

Close

Check ST-BY 3.5V

☞**A18**

DC Power on by pressing Power Key On Remote control

Normal operation? — N →

Normal operation? — Y ↓

☞**A18**

Check Power On "High"

OK? — Y → Replace Power B/D

OK? — N ↓

Replace Main B/D

☞**A18**

Measure voltage of each output of Power B/D

Normal voltage? — Y → Replace Main B/D

Normal voltage? — N ↓

Replace Power B/D

Normal voltage? — Y ↑

Normal voltage? — N ↓

Replace Power B/D

6

Standard Repair Process					
	Error symptom	**B. Power error**	**Established date**		
		Off when on, off while viewing, power auto on/off	**Revised date**		**7/16**

Check outlet

Check A/C cord

Check for all 2- phase power out

Error? — N →

Error? — Y ↓

Fix A/C cord & Outlet and check each 2 phase out

CPU Abnormal

Abnormal 1

Replace Main B/D

Normal? — Y → **End**

Normal? — N ↓

Replace Power B/D

7

	Error symptom	B. Power error	Established date		
		Off when on, off while viewing, power auto on/off	Revised date		8/16

* Please refer to the all cases which can be displayed on power off mode.

Power Off list	Explanation	Action contents
KEYTIMEOUT	Power off when TV is not turned off during a certain time RESULT : micom force to trigger TV power off. CONDITION : When pressing power key while power on/off status, CPU does not response within 8 seconds	Check & Change Main B/D
1SEC Power OFF	Almost the same as Power Off by KEYTIMEOUT. If there is no vaild communication Bet ween CPU and MICOM for more than 5 seconds, the MICOM switched off PSU and Records. Power off by 1SEC Power off. In this case, we don't have information where the malfunction exactly occurred. But in in indicates that CPU had stopped and rebooted.	Check & Change Main B/D
ACDET	In case of AC Off (It is normal when the power cord is unplugged.)	Normal
	If there are many ACDETs connected, Power Board is defective	Check & Change Power B/D
5V MNT	Power off by unstable AC power detect. RESULT : micom check the stable power. CONDITION : When AC on or DC on, stabilization check routine (Power Detect High Check) fail after multi power on.	Check & Change Power B/D
CPUABNORMAL	If the CPU attempts to reset in case of abnormal operation and Shut Down in case of failure.	Check & Change Main B/D
NO POLING	Power off when receiving no ack. RESULT : TV power off/on (Reboot) CONDITION : There is no I2C response from CPU for 15 seconds.	Check & Change Main B/D
CPUCMD	Power off by main SoC command.	Check & Change Main B/D
INV_ERROR	Power off by module error (OLED) CONDITION : OLED Module send signal to micom	Check & Change OLED Module
ONRF_FAIL	RESULT : Reboot, CONDITION : OLED module compensation is running but fails.	Check & Change OLED Module
PNWASHFAIL	Power off by panel noise wash function fail case.	Check & Change OLED Module
RESET	When Micom is reset by AC Off	Normal Case
KEY	Power off by Local key	
OFFTIMER	Power off by Off timer	
SLEEPTIMER	Power off by sleep timer	
NOSIG	Power off by No Signal	
FANSTOP	Power off by FAN operation stopped	
INSTOP	Power off by Instop Key	
AUTO OFF	Power off by auto off function	
RESREC	Power off by reserved recording	
RECEND	Power off when recording stops	
SWDOWN	Reboot by SW down load function	
UNKNOWN	No meaning (same as initial value)	
COMP_END	OLED threshold voltage degradation(Compensation) completes.	
PNWASHDONE	Power off by panel noise wash function complited. (OLED)	

8

Standard Repair Process					
	Error symptom	**C. Audio error**	**Established date**		
		No audio/ Normal video	**Revised date**		**9/16**

☞**A20**

☞**A21+A18**

```
┌──────────────┐      ┌──────────────┐        ◇           ┌──────────────┐       ◇
│ No audio     │─────▶│ Check user   │─────▶  Off  ──N──▶ │ Check audio  │────▶ Normal ──Y──┐
│ Screen normal│      │ menu >       │                    │ 13.2V of Power│     voltage      │
└──────────────┘      │ Speaker off  │                    │ Board        │                   │
                      └──────────────┘                    └──────────────┘                   │
                                         │Y                                  │N              │
                                         ▼                                   ▼               │
                                   ┌──────────┐                  ┌─────────────────────────┐ │
                                   │Cancel OFF│                  │Replace Power Board and  │ │
                                   └──────────┘                  │repair parts             │ │
                                                                 └─────────────────────────┘ │
```

Off — N → Check audio 13.2V of Power Board

Off — Y → Cancel OFF

Normal voltage — N → Replace Power Board and repair parts

```
        ┌──────────┐         ◇                ┌──────────────────┐     ⭘
        │ Check    │────▶ Disconnection ──N──▶│Replace MAIN Board│───▶ End
        │ Speaker  │                          └──────────────────┘
        │disconnection│          │Y
        └──────────┘             ▼
                           ┌───────────────┐
                           │Replace Speaker│
                           └───────────────┘
```

Check Speaker disconnection

Disconnection — N → Replace MAIN Board → End

Disconnection — Y → Replace Speaker

9

	Error symptom	**C. Audio error**	**Established date**		
		Wrecked audio/ discontinuation/noise	**Revised date**		**10/16**

→ abnormal audio/discontinuation/noise is same after "Check input signal" compared to No audio

☞**A21+A18**

Check input signal
-RF
-External Input signal

Signal normal? — Y / N

(When RF signal is not received) Request repair to external cable/ANT provider

(In case of External Input signal error) Check and fix external device

Wrecked audio/Discontinuation/Noise for all audio → Check and replace speaker and connector → Check audio B+ Voltage (13.2V)

Wrecked audio/Discontinuation/Noise only for D-TV → Replace Main B/D

Wrecked audio/Discontinuation/Noise only for Analog → Replace Power B/D

Wrecked audio/Discontinuation/Noise only for External Input → Connect and check other external device → Normal audio? — N / Y

Normal voltage? — Y / N

Replace Main B/D → End

Check and fix external device

10

	Error symptom	**D. Function error**	**Established date**		
		Remote control & Local switch checking	**Revised date**		**11/16**

1. Remote control(R/C) operating error

☞**A22**

☞**A22**

☞**A22**

Replace Main B/D

| Check R/C itself Operation | → | Normal operating? | —Y→ | **Check & Repair Cable connection Connector solder** | → | Normal operating? | —N→ | **Check B+3.5V On Main B/D** | → | Normal Voltage? | —Y→ | **Check IR Output signal** | → | Normal Signal? | —Y→ |

Normal operating? — N

Normal operating? — Y → (Close)

☞**A18**

Normal Voltage? — N

Normal Signal? — N

| Check R/C Operating When turn off light in room | | Check & Replace Baterry of R/C |

Check 3.5v on Power B/D Replace Power B/D or Replace Main B/D (Power B/D don't have problem)

Repair/Replace IR B/D

If R/C operate, Explain the customer cause is interference from light in room.

Normal operating? —Y→ (Close)

Normal operating? — N

Replace R/C

11

	Error symptom	**D. Function error**	**Established date**		
		MR19 remote operating checking	**Revised date**		**12/16**

2. MR19(Magic Remocon) operating error

☞A4

☞A23

☞A4

Check the INSTART menu

RF Receiver ver is "00.00"? — N → **Check MR19 itself Operation** → **Normal operating?** — Y → **Press the wheel** → **Is show ok message?** — N → **Turn off/on the set and press the wheel**

Check & Repair RF assy connection

RF Receiver ver is "00.00"? — N → **Close**

Y → **Down load the Firmware**

* INSTART MENU→14.RF Remocon Test→3. Firmware download

Normal operating? — N → **Check & Replace Battery of MR19** → **Normal operating?** — Y → **Close**

N → **Replace MR19**

Is show ok message? — Y → **Close**

Is show ok message? — N → **Press the back key about 5sec**

Y → **Close**

* If you conduct the loop at 3times, change the MR19.

12

Standard Repair Process					
	Error symptom	**D. Function error**	**Established date**		
		Wifi operating checking	**Revised date**		**13/16**

3.Wifi operating error
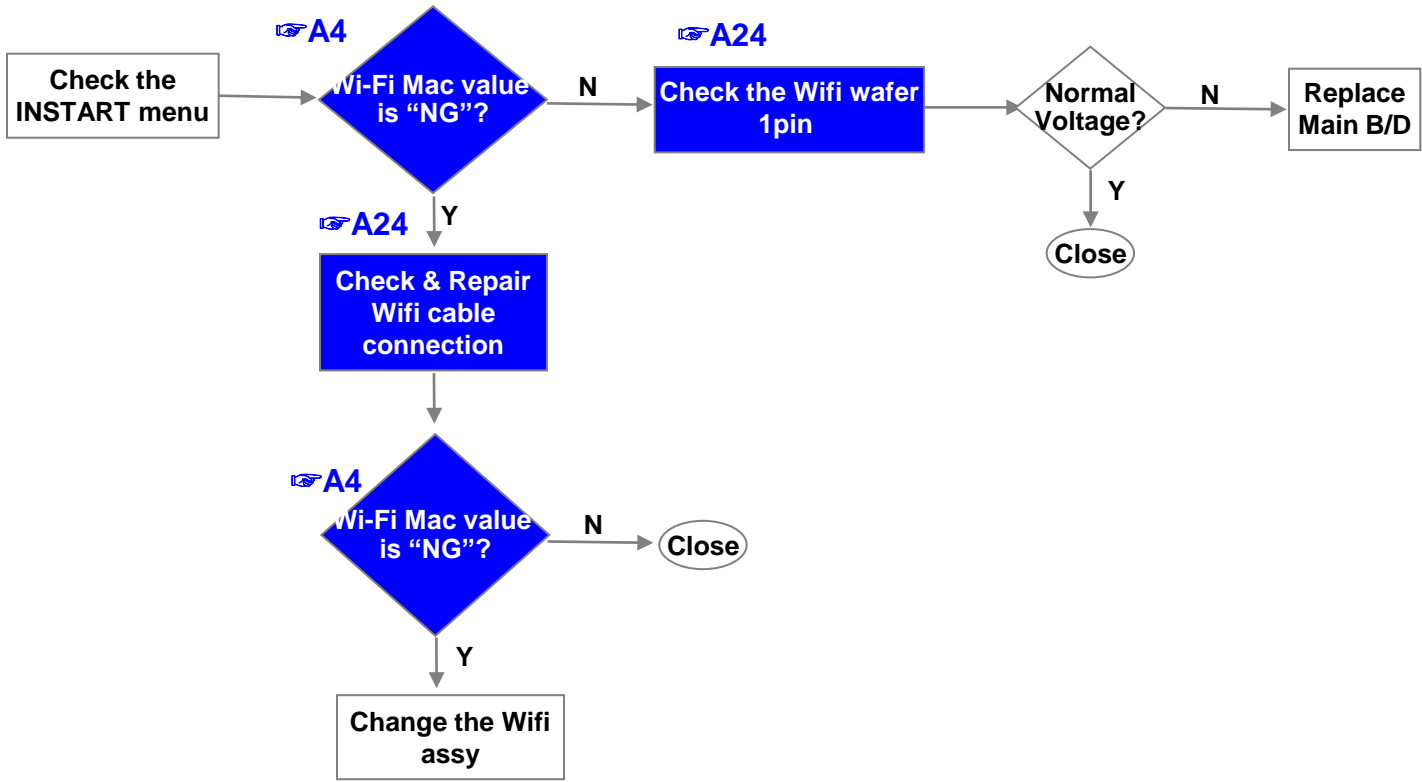
Standard Repair Process					
	Error symptom	**D. Function error**	**Established date**		
		External device recognition error	**Revised date**		**14/16**

```
┌──────────┐        ◇              ┌─────────────────┐       ◇              ┌──────────────────┐      ┌─────────────────┐
│ Check    │      Signal    Y      │ Check technical │    Technical   N     │ External Input   │      │ Replace Main B/D│
│ input    │ ──► input?    ──►     │ information      │ ──► information?──►  │ and Component    │ ──►  │                 │
│ signal   │                       │ - Fix information│                      │ Recognition error│      │                 │
└──────────┘       │               │ - S/W Version    │      │               └──────────────────┘      └─────────────────┘
                   │ N             └─────────────────┘      │ Y                    │
                   ▼                                         ▼                      ▼
            ┌────────────────┐                          (  Fix in  )      ┌──────────────────┐      ┌─────────────────┐
            │ Check and fix  │                          ( accordance)     │ HDMI/            │      │ Replace Main B/D│
            │ external       │                          ( with       )    │ DVI, Optical     │ ──►  │                 │
            │ device/cable   │                          (technical   )    │ Recognition error│      │                 │
            └────────────────┘                          (information )     └──────────────────┘      └─────────────────┘
```

14
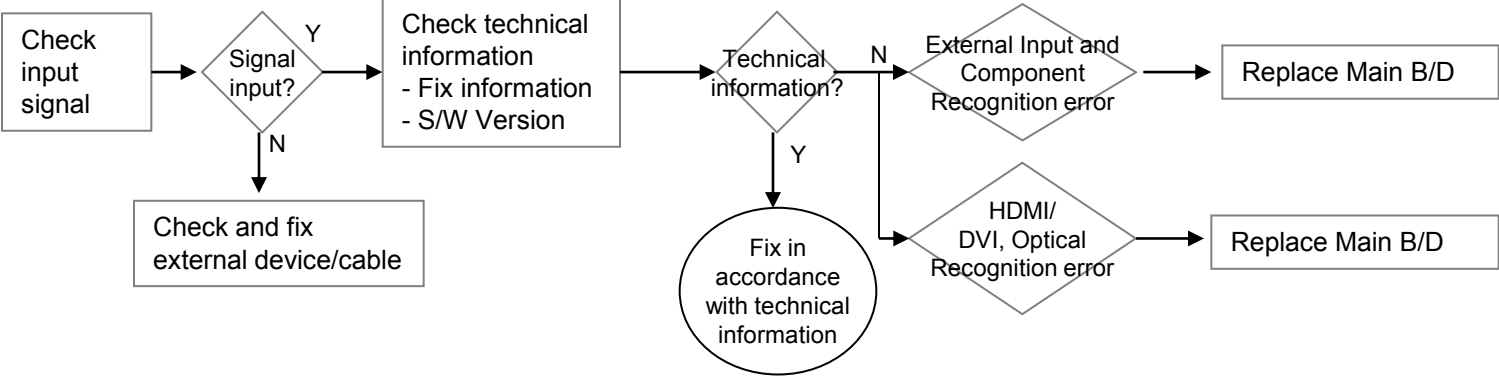
	Error symptom	**E. Noise**	**Established date**		
		Circuit noise, mechanical noise	**Revised date**		**15/16**

```
┌──────────┐      ◇           ┌──────────┐
│ Identify │   ╱Circuit╲      │ Check    │        ┌────────────────────┐
│ nose     │──▶ noise  ──────▶│ location │───────▶│ Replace PSU        │
│ type     │   ╲      ╱       │ of noise │        └────────────────────┘
└──────────┘      ◇           └──────────┘

                  ◇           ┌────────────────┐
              ╱Mechanical╲    │ Check location │
              ╲ noise    ──────▶│ of noise     │
                  ◇           └────────────────┘
```

┌─────────────────────────────────────┐   ┌──┐
│ ※ Mechanical noise is a natural   │   │ ※ When the nose is severe, replace the │
│ phenomenon, and apply the 1st level │   │ module (For models with fix   │
│ description. When the customer does │   │ information, upgrade the S/W or provide │
│ not agree, apply the process by   │── OR ───▶│ the description)   │
│ stage.   │   └──┘
│ ※ Describe the basis of the   │   ┌──┐
│ description in "Part related to   │   │ ※ If there is a "Tak Tak" noise from   │
│ nose" in the Owner's Manual.   │   │ the cabinet, refer to the KMS fix   │
└─────────────────────────────────────┘   │ information and then proceed as shown   │
                                                 │ in the solution manual (For models   │
                                                 │ without any fix information, provide   │
                                                 │ the description)   │
                                                 └──┘

15

Standard Repair Process					
	Error symptom	**F. Exterior defect**		**Established date**	
		Exterior defect		**Revised date**	**16/16**
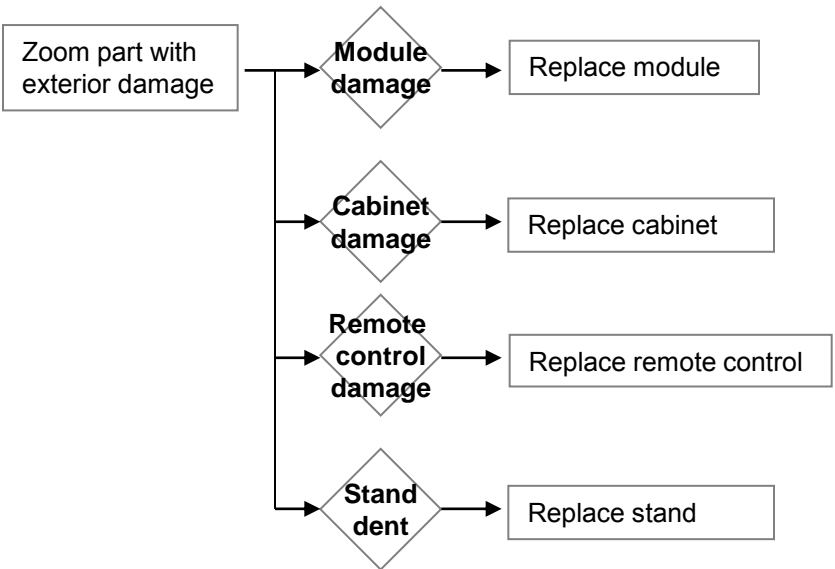
```
┌──────────────────┐        ╱╲
│ Zoom part with   │──┬───▶ ╱Module╲ ──▶ ┌─────────────────┐
│ exterior damage  │  │     ╲damage╱      │ Replace module  │
└──────────────────┘  │      ╲  ╱         └─────────────────┘
                      │       ╲╱
                      │
                      │       ╱╲
                      ├────▶ ╱Cabinet╲──▶ ┌─────────────────┐
                      │     ╲ damage ╱     │ Replace cabinet │
                      │      ╲    ╱        └─────────────────┘
                      │       ╲╱
                      │       ╱╲
                      │      ╱Remote╲
                      ├───▶ ╱control ╲──▶ ┌──────────────────────┐
                      │     ╲damage  ╱     │ Replace remote control│
                      │      ╲      ╱      └──────────────────────┘
                      │       ╲╱
                      │       ╱╲
                      │      ╱Stand╲
                      └───▶ ╱ dent  ╲ ──▶ ┌────────────────┐
                            ╲       ╱      │ Replace stand  │
                             ╲    ╱        └────────────────┘
                              ╲╱
```

16

Contents of Standard Repair Process Detail Technical Manual

No.	Error symptom	Content	Page	Remarks
1	A. Video error_ No video/Normal audio	Check LCD back light with naked eye	A1	
2		Check White Balance value	A2	
3	A. Video error_ video error /Video lag/stop	TUNER input signal strength checking method	A3	
4		Version checking method	A4	
5		Tuner Checking Part	A5	
6	A. Video error _Vertical/Horizontal bar, residual image, light spot	Connection diagram	A6	
7	A. Video error_ Color error	Check Link Cable (Vx1/EPI) reconnection condition	A7	
8	**<Appendix>** Defected Type caused by T-Con/ Inverter/ Module	Check Cable (1) ~ (2)	A-1/11 A-2/11	
9		Exchange Main Board (1) ~ (3)	A-3/11 ~ A-5/11	
10		Exchange Module (1) ~ (3)	A-6/11 ~ A-8/11	
11		Exchange T-Con (1) ~ (2)	A-9/11 ~ A-10/11	
12		Exchange Power Board(PSU)	A-11/11	

Contents of Standard Repair Process Detail Technical Manual

No.	Error symptom	Content	Page	Remarks
13	B. Power error_ No power	Check front display LED	A17	
14		Check power input Voltage & ST-BY 3.5V	A18	
15	B. Power error_Off when on, off while viewing	POWER OFF MODE checking method	A20	
16	C. Audio error_ No audio/Normal video	Checking method in menu when there is no audio	A21	
17		Voltage and speaker checking method when there is no audio	A22	
18	D. Function error	Remote control operation checking method	A23	
19		Motion Remote operation checking method	A24	
20	E. Etc	How to use the Service remote control	A25-A27	
21		Check items after Main B/D replacement	A28	
22		Adjustment Test pattern – ADJ Key	A29	
23		How to use JIG (Power B/D Diganostic Smart Jig Multi Gender	A30	

Standard Repair Process Detail Technical Manual

	Error symptom	A. Video error_No video/Normal audio	Established date		
	Content	Check LCD back light with naked eye	Revised date		A1
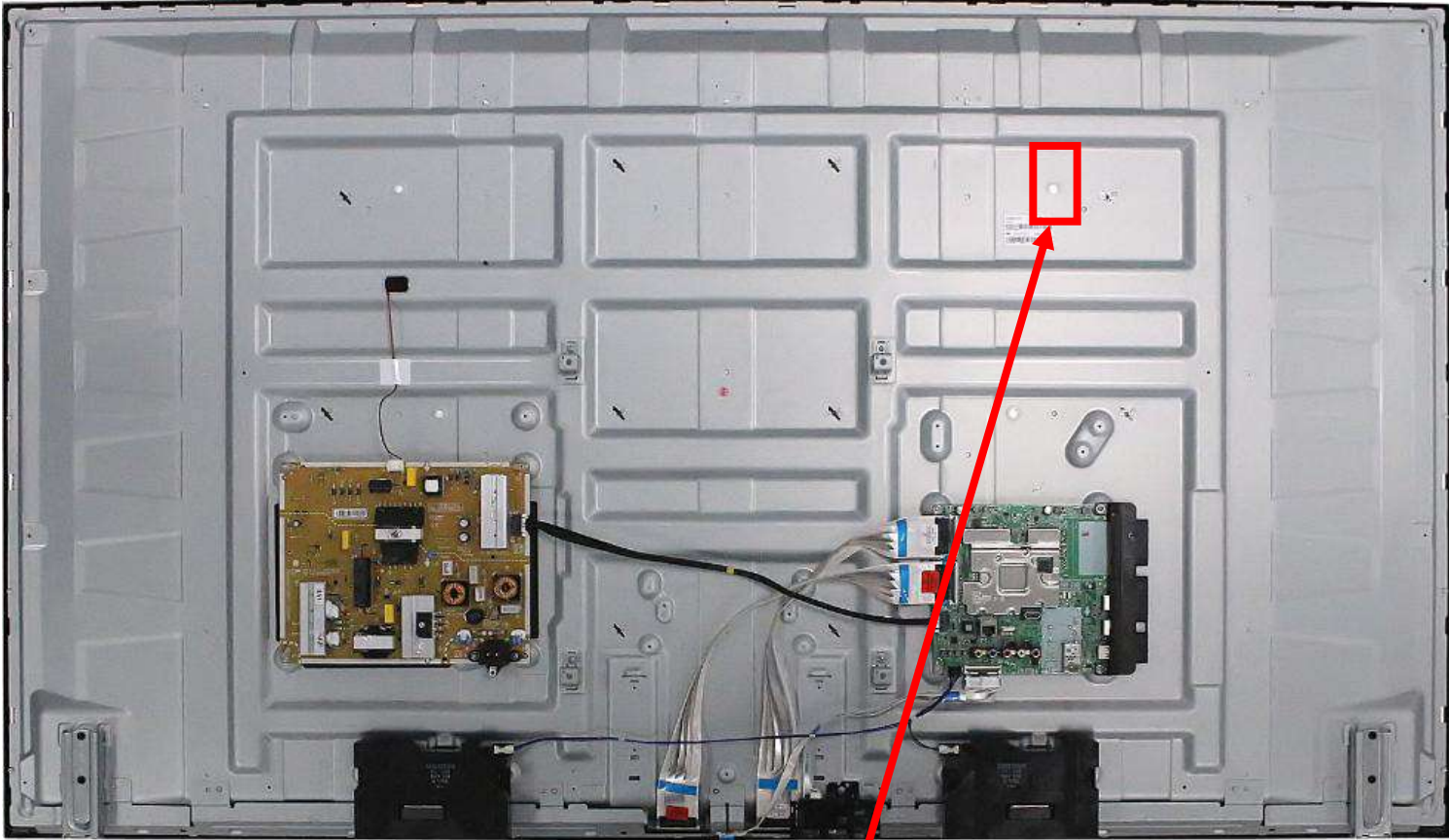
After turning on the power and disassembling the case, check with the naked eye, whether you can see light from locations.

A1

Standard Repair Process Detail Technical Manual

	Error symptom	A. Video **error_No** video/Normal audio	Established date		
	Content	**Check White Balance value**	Revised date		**A2**

<ALL MODELS>

White Balance

Color Temp	◄	**Cool** ►
Red Gain	◄	172 ►
Green Gain	◄	172 ►
Blue Gain	◄	192 ►
Red Cut	◄	64 ►
Green Cut	◄	64 ►
Blue Cut	◄	64 ►
Test Pattern	◄	80IRE ►
Backlight	◄	100 ►
		Reset
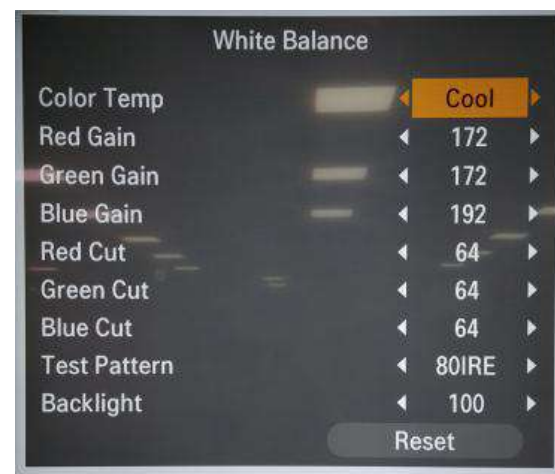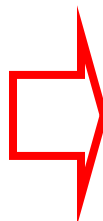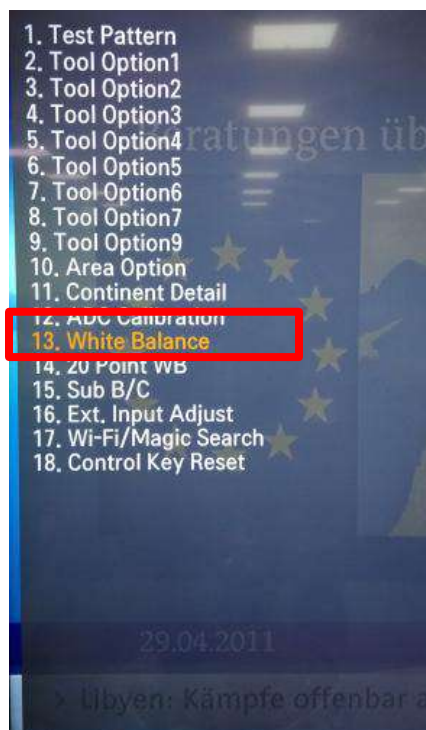
Entry method

1. Press the ADJ button on the remote control for adjustment.

2. Enter into White Balance.

3. After recording the R, G, B (GAIN, Cut) value of Color Temp
   (Cool/Medium/Warm), re-enter the value after replacing the MAIN BOARD.

A2

Standard Repair Process Detail Technical Manual

	Error symptom	A. Video error_Video error, video lag/stop	Established date		
	Content	TUNER input signal strength checking method	Revised date		A3

<ALL MODELS>
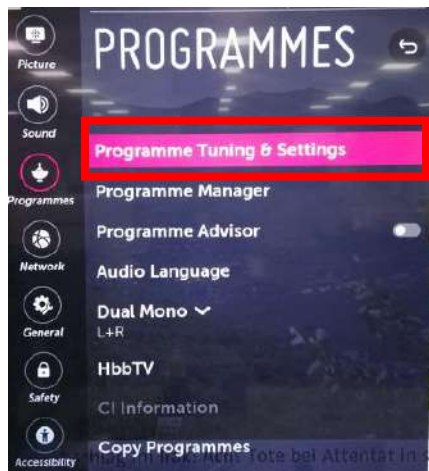
Advanced→ Channels → Channel Tuning→ Manual Tuning
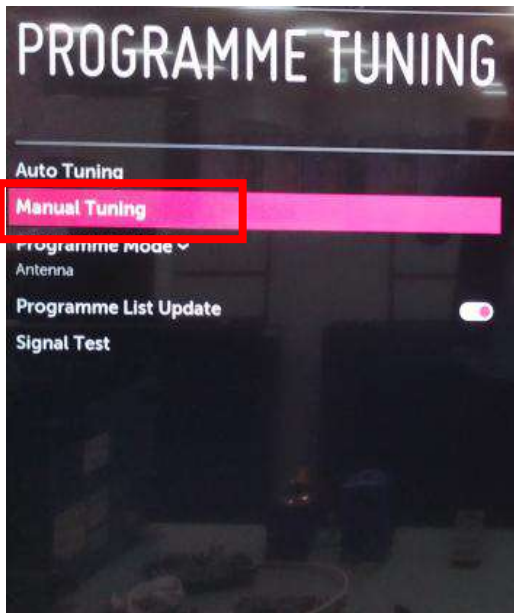
When the signal is strong, use the attenuator (-10dB, -15dB, -20dB etc.)
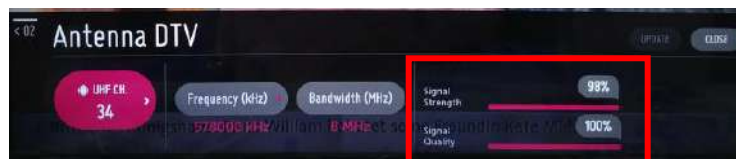
A3

Standard Repair Process Detail Technical Manual

	Error symptom	A. Video error_Video error, video lag/stop	Established date		
	Content	Version checking method	Revised date		A4

<ALL MODELS>

1. Checking method for remote control for adjustment

Version

Press the IN-START with the remote control for adjustment

A4

Standard Repair Process Detail Technical Manual

	Error symptom	A. Video error_Video error, video lag/stop	Established date		
	Content	TUNER checking part	Revised date		A5
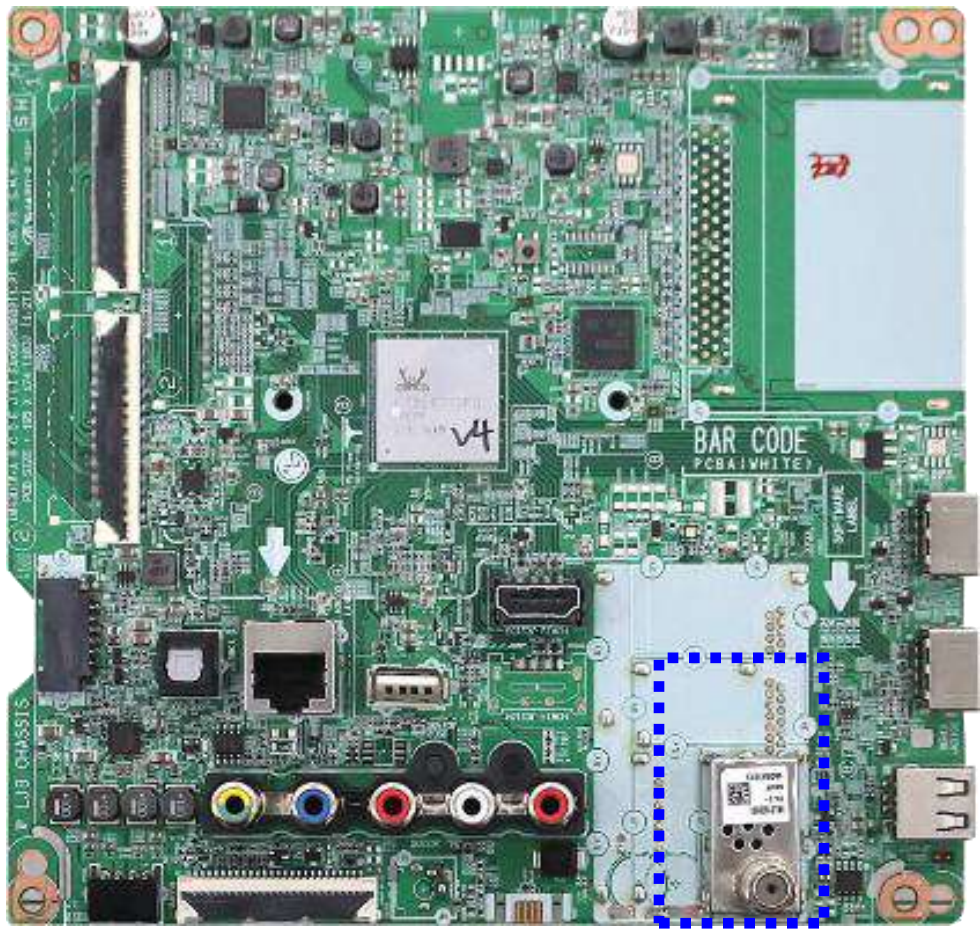
Checking method:
1. Check the signal strength or check whether the screen is normal when the external device is connected.
2. After measuring each voltage from power supply, finally replace the MAIN BOARD.

A5

Standard Repair Process Detail Technical Manual

	Error symptom	A. Video error _Vertical/Horizontal bar, residual image, light spot	Established date		
	Content	connection diagram (1)	Revised date		A6

<ALL MODELS>
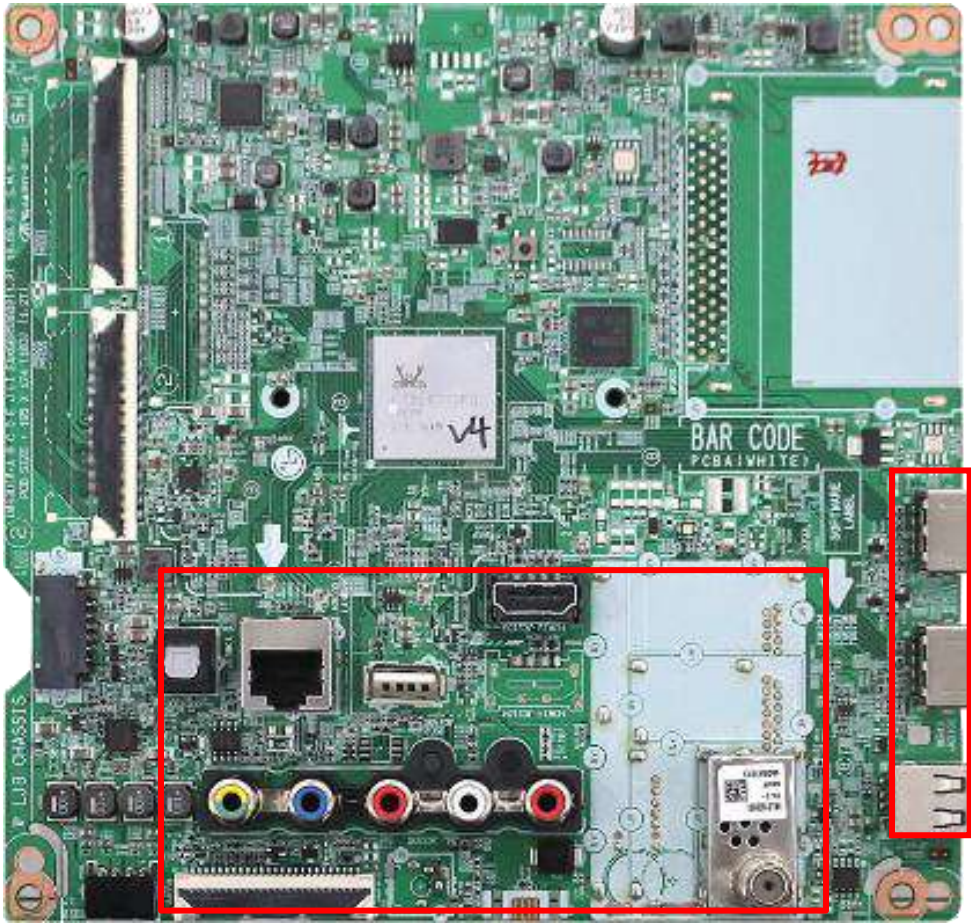
As the part connecting to the external input, check the screen condition by signal

A6

Standard Repair Process Detail Technical Manual

	Error symptom	A. Video error_Color error	Established date		
	Content	Check Link Cable(EPI) reconnection condition	Revised date		A7

43/49/55/65UM73
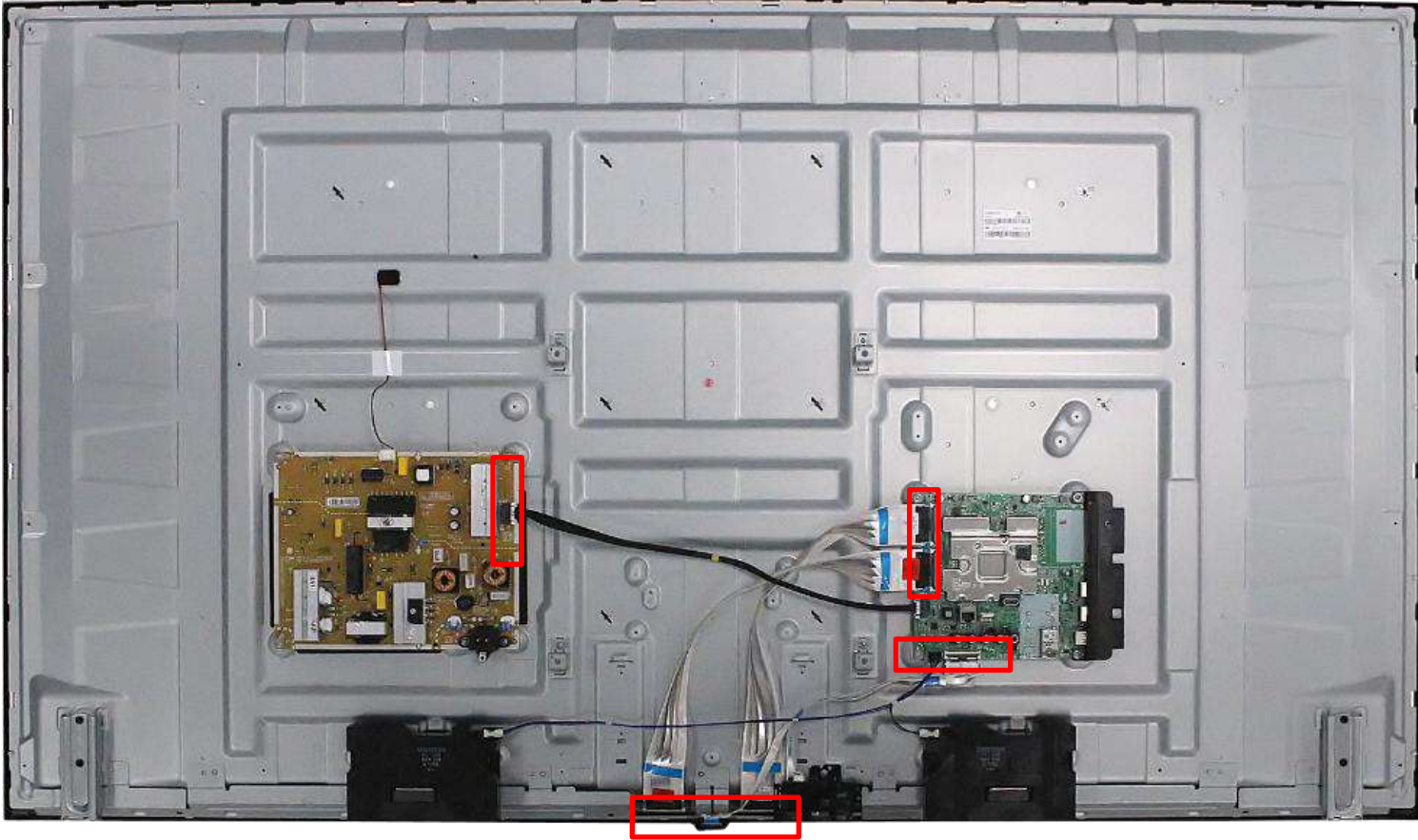
Check the contact condition of the Link Cable, especially dust or mis insertion.

A7

Standard Repair Process Detail Technical Manual

	Error symptom	A. Video error_Color error	Established date		
	Content	Check Link Cable(EPI) reconnection condition	Revised date		A7

50UM73
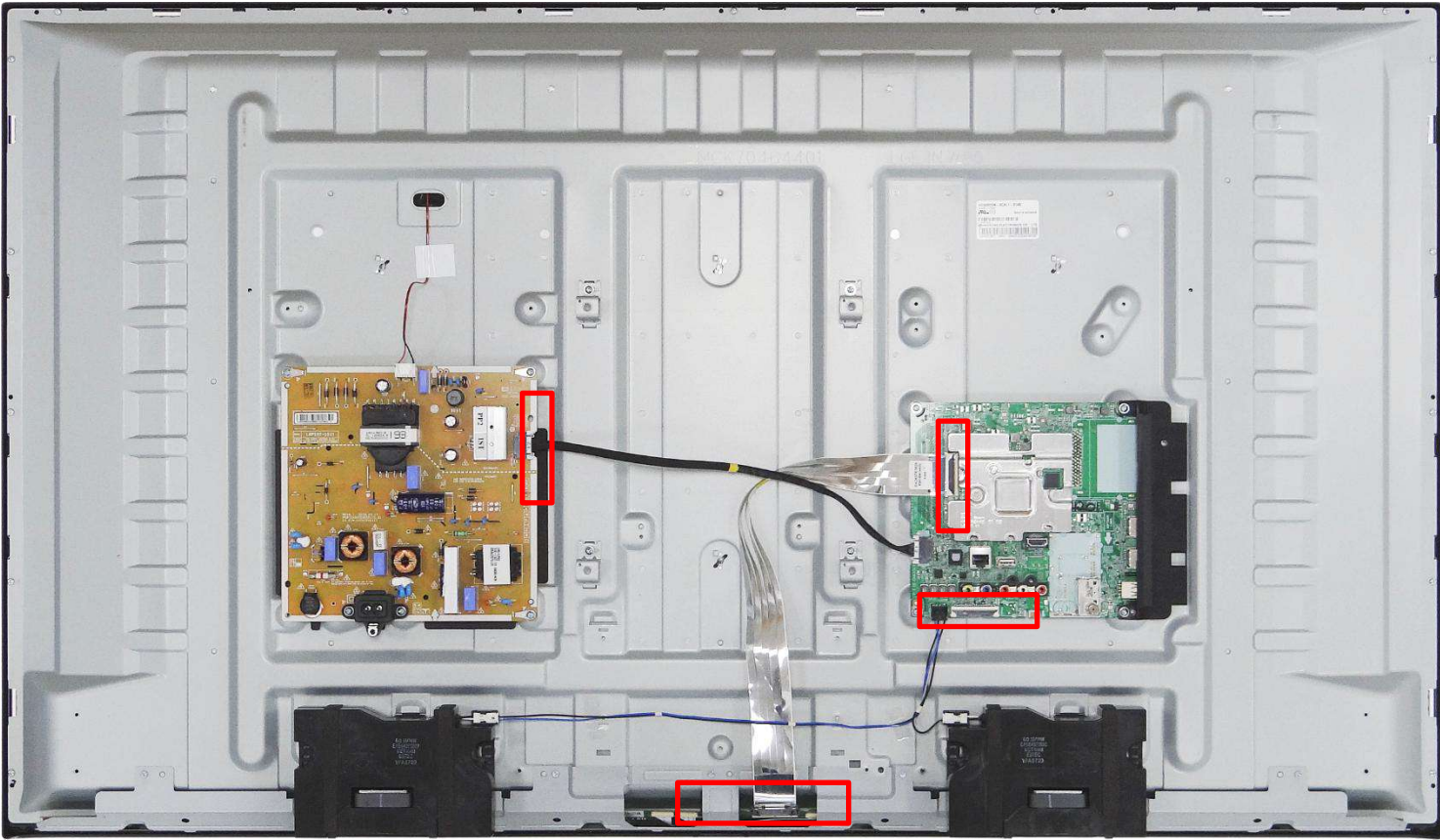
Check the contact condition of the Link Cable, especially dust or mis insertion.
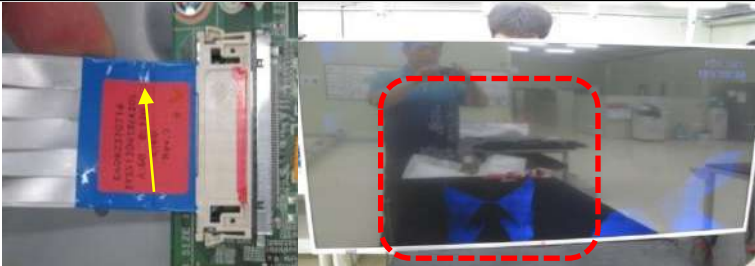
A7
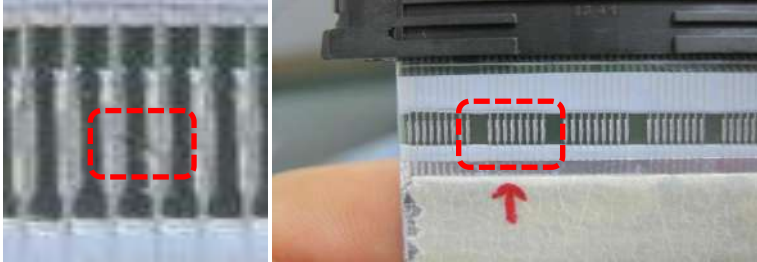
	Error symptom	A. Video error_Color error	Established date		
	Content	Check Link Cable(EPI) reconnection condition	Revised date		A7

70UM73
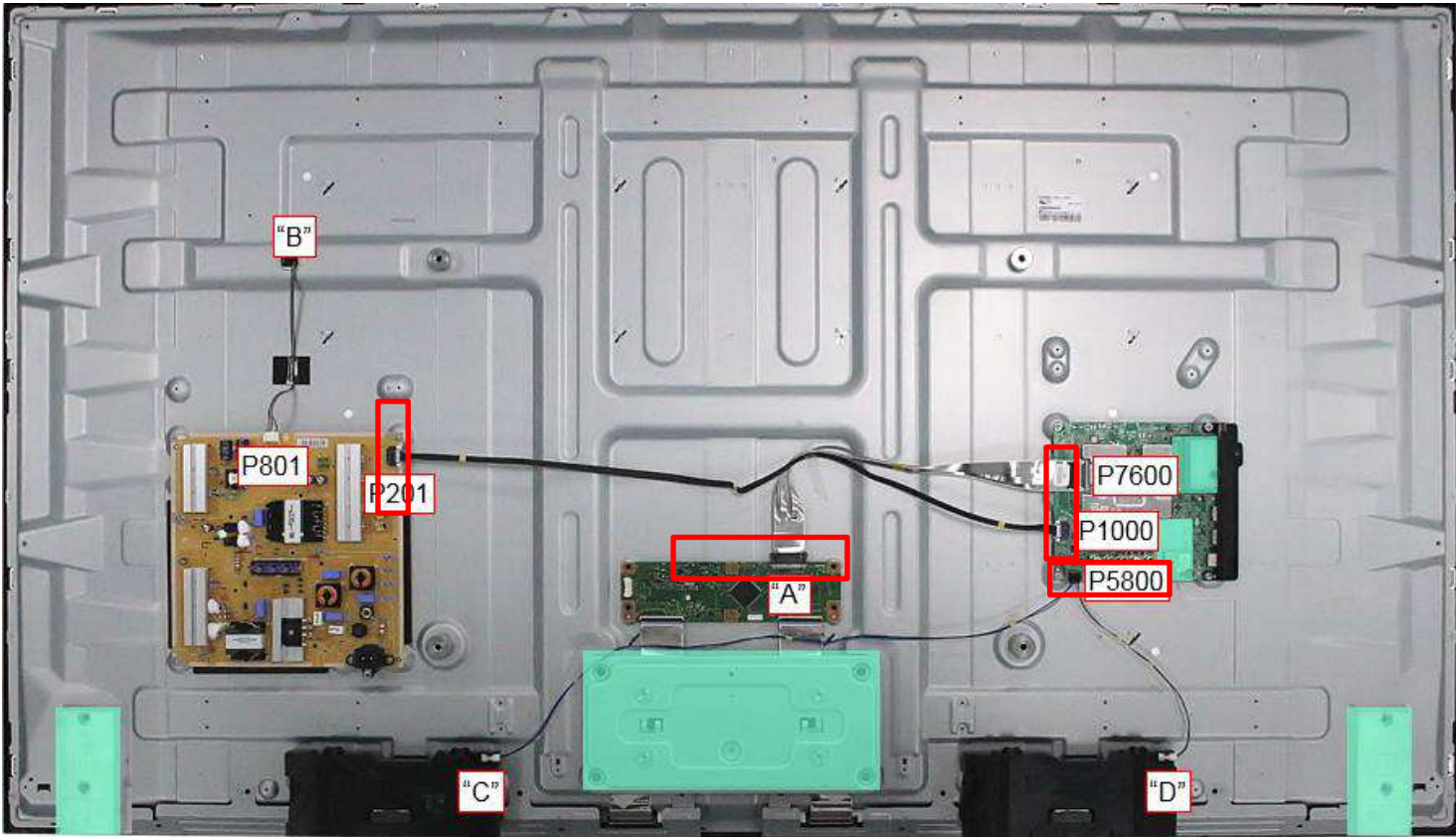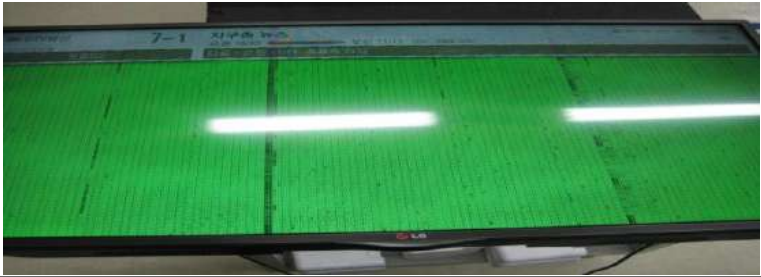
Check the contact condition of the Link Cable, especially dust or mis insertion.

A7
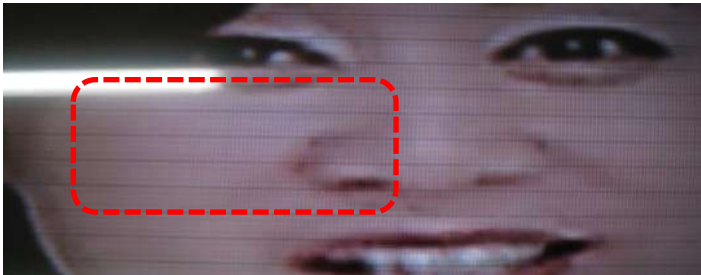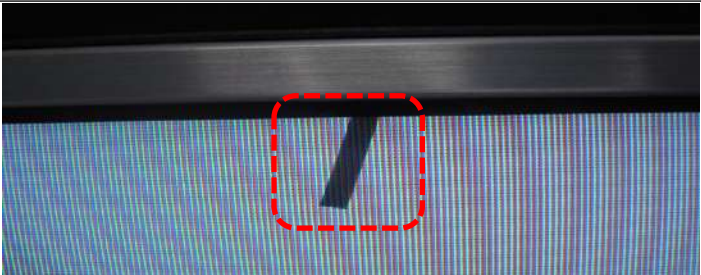
Item	Symptom Name	Cause	Symptom Image
CABLE	Color smear	Poor broken pin of FFC cable	
CABLE	R Color Excessive	Color is Excessive due to FFC Cable Contact.	
CABLE	Screen darkness	screen is dark due to poor contact due to disconnection of the FFC cable pin.	
CABLE	G Color Excessive	G color transient due to poor FFC cable connection	

Item	Symptom Name	Cause	Symptom Image
CABLE	Color spread	LVDS cable connection problem	
CABLE	Color spread	LVDS cable connection problem	
CABLE	Color spread	LVDS cable connection problem	
CABLE	Screen stop	Due to foreign substance withi nLVDS cable PIN	
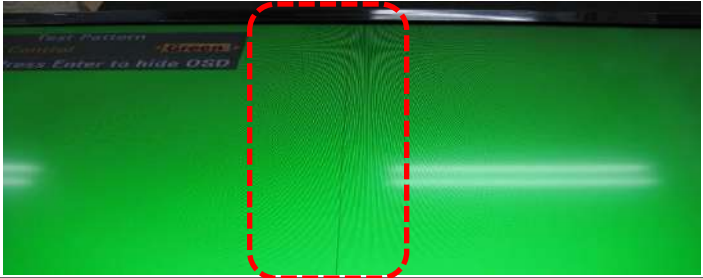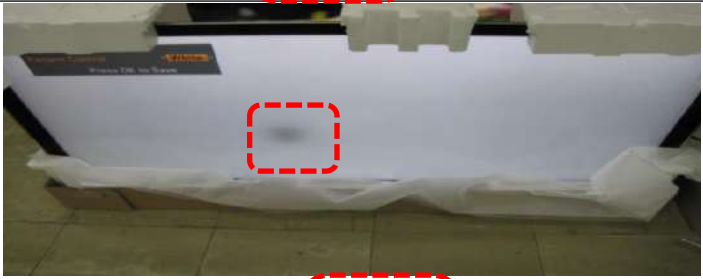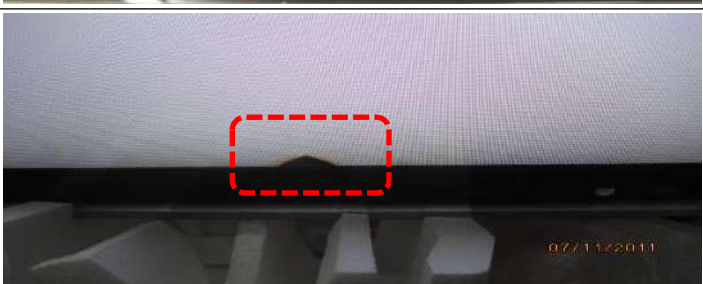
Item	Symptom Name	Cause	Symptom Image
Main	**Screen noise**	**Bit noise from horizontal screen**	
Main	**Screen noise**	**Broken screen due to Main IC problem**	
Main	**Dark picture**	**Dark left-side screen**	
Main	**Broken picture**	**Top/bottom screen part Picture problem due to tuner Inner side quality problem**	

Item	Symptom Name	Cause	Symptom Image
Main	Broken screen	Broken screen in a horizontal manner	
Main	Screen spread	Screen corner appears blurry	
Main	Color Spread	Color spread on the screen	
Main	Blurry Screen	Blurry picture on the screen	

Appendix. Examples of Symptoms(Main)

Item	Symptom Name	Cause	Symptom Image
Main	Broken picture	No problem at the initial stage, G-color spread after 10 minutes	
Main	Right-side Screen problem	Right-side screen problem	
Main	LG logo Screen problem	Screen picture spread problem	
Main	Right-side picture problem	No problem at the initial stage. During Heat run, right-side picture problem	

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Appendix. Examples of Symptoms(Module)

Item	Symptom Name	Cause	Symptom Image
MODULE	Isometric Horizontal Bar	Isometric horizontal bars occur throughout the screen	
MODULE	Internal matter	BLU internal foreign matter inflow	
MODULE	Image broken	6 block image broken	
MODULE	Image broken	Screen sync signal broken	
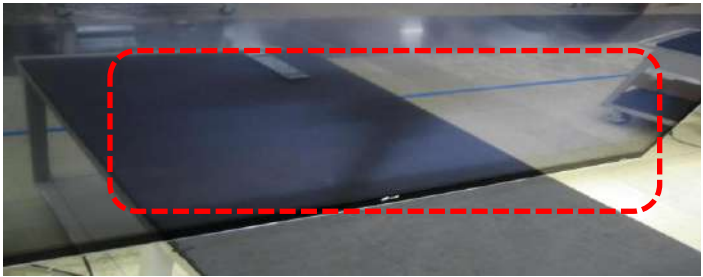
Item	Symptom Name	Cause	Symptom Image
MODULE	Image broken	Internal damage and image breakage due to external impact	
MODULE	Bend on the screen	Bending due to lateral external impact and internal bending of BLU	
MODULE	Vertical smear	Vertical spreading on cube screen in no signal	
MODULE	Over color	Screen contour part brightly Over color	

Appendix. Examples of Symptoms(Module)

Item	Symptom Name	Cause	Symptom Image
MODULE	Vertical bar	Center Vertical Bar	
MODULE	Screen darkness	Center of the screen 1 block dark	
MODULE	Vertical bar	Center Vertical Bar	
MODULE	Darkness at the bottom of the screen	MODULE internal BLU breakage	

A - 8/11

Appendix. Examples of Symptoms(T-Con)

Item	Symptom Name	Cause	Symptom Image
T-CON	screen lower image broken	T-Con is defective and the picture below the screen is broken	
T-CON	screen lower image broken	T-Con is defective and the picture below the screen is broken	
T-CON	screen lower image broken	T-Con is defective and the picture below the screen is broken	
T-CON	screen lower image broken	T-Con is defective and the picture below the screen is broken	

A - 9/11

Appendix. Examples of Symptoms(T-Con)

Appendix : Exchange Power Board (PSU)

No Light

No picture/Sound Ok

Standard Repair Process Detail Technical Manual

	Error symptom	B. Power error _No power	Established date		
	Content	Check front Power Indicator	Revised date		A17

ST-BY condition: On or Off
Power ON condition: Turn Off

Basic functions

Power On (Press)
Power Off [1] (Press and Hold)
Menu Control (Press [2])
Menu Selection (Press and Hold [3])

1 All running apps will close.

2 You can access and adjust the menu by pressing the button when TV is on.

3 You can use the function when you access menu control.

Adjusting the menu

When the TV is turned on, press the ⏻ button one time. You can adjust the Menu items using the button.

⏻	Turns the power off.
⌐	Changes the input source.
+ −	Adjusts the volume level.
∧ ∨	Scrolls through the saved channels.

A17

Standard Repair Process Detail Technical Manual

Error symptom	B. Power error _No power	Established date		
Content	Check power input voltage and ST-BY 7.8V	Revised date		A18

SET Model	Power P/N, Name
43UM73/75	EAY65170101, LGP43T-19U1

Power Check Sequence

1. AC input Check : SK100 (100~240Vac)

2. PWR-ON Check : Check Hole
   - SET On : above 3V
   - SET St-by : 0V

3. 13.2V DC Check : D201 center Pin
   - SET On : 13.2V
   - SET St-by : 7.8V

4. MS Level Check : MS

MS Level	Range [V]	LED On/Off
MS (0V)	0 ~ 0.25	Off
MS (2V)	1.75 ~ 2.25	On (Home mode)
MS (3V)	2.75 ~ 3.25	On (Store Mode)

※ Home mode : General Customer
Store mode : use Store

5. LED voltage Check : P801, Pin 1-7

Picture Condition : VIVID (Back light 100)	
Min	Max
114 V	139 V
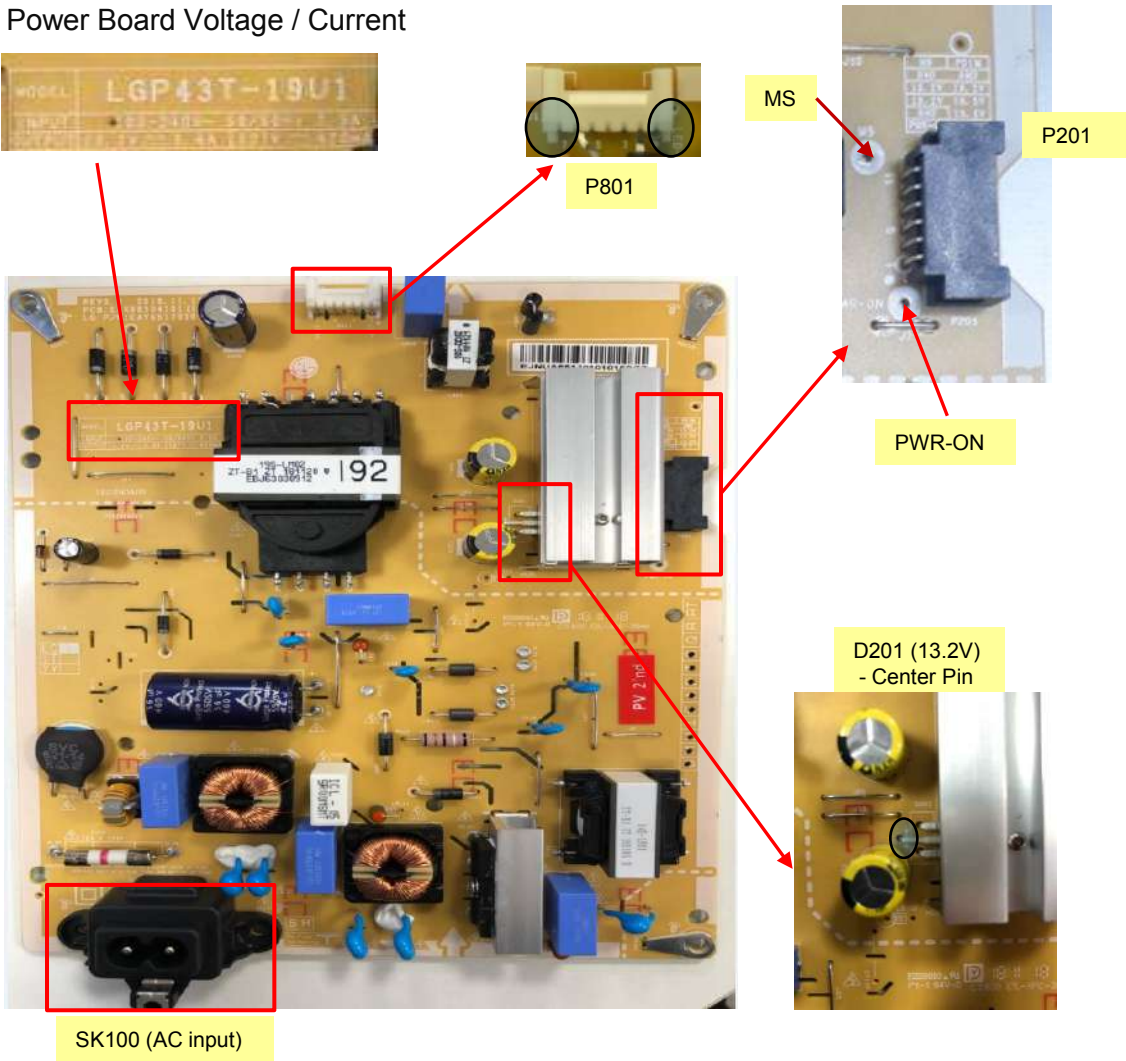
all condition meets, Power Board OK.

Power Board Voltage / Current

LGP43T-19U1

P801

MS

P201

PWR-ON

D201 (13.2V)
- Center Pin

SK100 (AC input)

Standard Repair Process Detail Technical Manual

Error symptom	B. Power error _No power	Established date		
Content	Check power input voltage and ST-BY 7.8V	Revised date		A18

SET Model	Power P/N, Name
49UM73	EAY64511101, LGP49DJ-17U1

Power Check Sequence

1. AC input Check : SK100 (100~240Vac)

2. PWR-ON Check :
   - SET On : above 3V
   - SET St-by : 0V

3. 13.2V DC Check : J21
   - SET On : 13.2V
   - SET St-by : 7.8V

4. MS Level Check : MS

MS Level	Range [V]	LED On/Off
MS (0V)	0 ~ 0.25	Off
MS (2V)	1.75 ~ 2.25	On (Home mode)
MS (3V)	2.75 ~ 3.25	On (Store Mode)

※ Home mode : General Customer
Store mode : use Store

5. LED voltage Check : P801, Pin 1-7

Picture Condition : VIVID (Back light 100)	
Min	Max
100.8V	123.2V

all condition meets, Power Board OK.
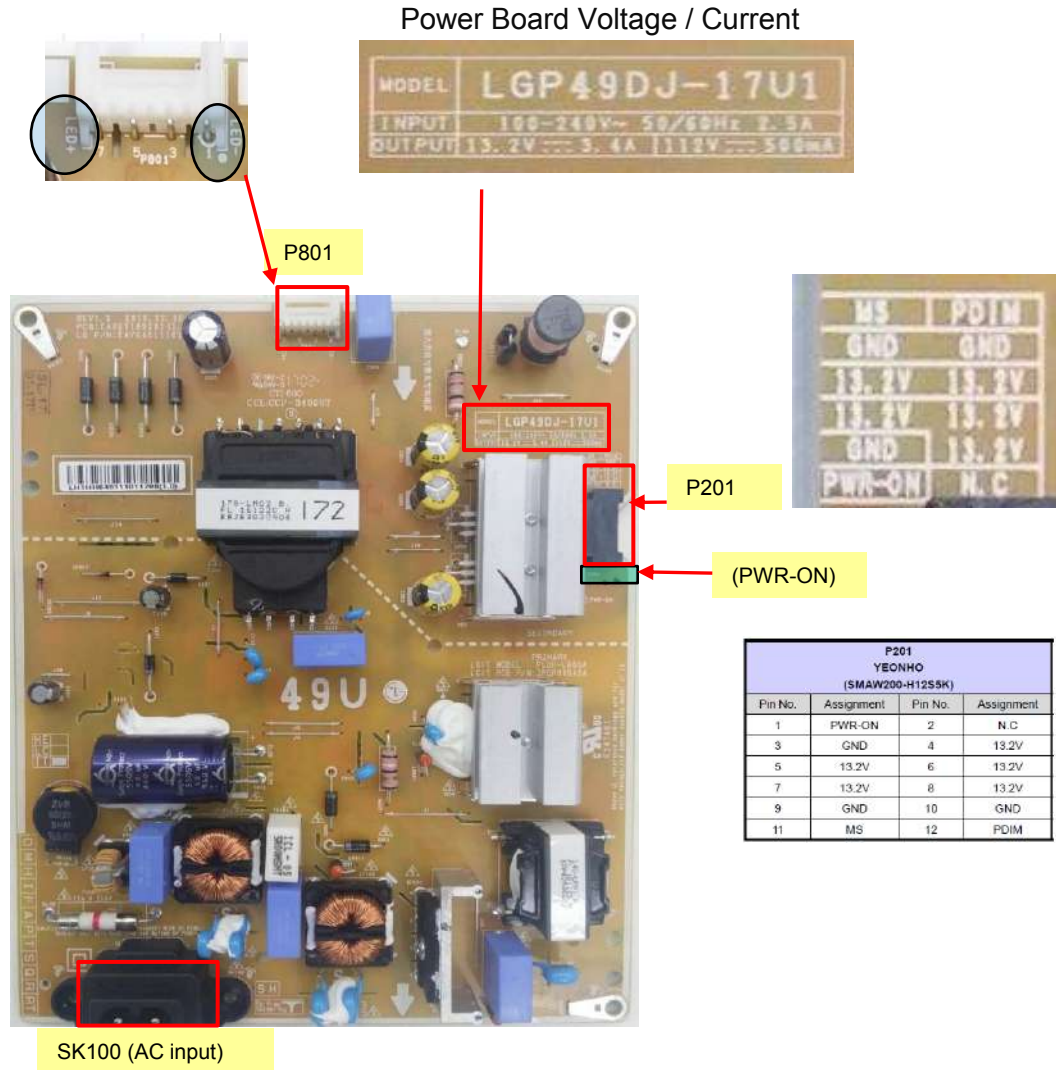
Power Board Voltage / Current

MODEL	LGP49DJ-17U1
INPUT	100-240V~ 50/60Hz 2.5A
OUTPUT	13.2V --- 3.4A [112V --- 500mA]

P801

P201

(PWR-ON)

MS	PDIM
GND	GND
13.2V	13.2V
13.2V	13.2V
GND	13.2V
PWR-ON	N.C

P201 YEONHO (SMAW200-H12S5K)			
Pin No.	Assignment	Pin No.	Assignment
1	PWR-ON	2	N.C
3	GND	4	13.2V
5	13.2V	6	13.2V
7	13.2V	8	13.2V
9	GND	10	GND
11	MS	12	PDIM

SK100 (AC input)

Standard Repair Process Detail Technical Manual

	Error symptom	B. Power error _No power	Established date		
	Content	Check power input voltage and ST-BY 7.8V	Revised date		A18

SET Model	Power P/N, Name
50UM73/75	EAY65228801, LGP50T-19U1

Power Check Sequence

1. AC input Check : SK100 (100~240Vac)

2. PWR-ON Check :
   - SET On : above 3V
   - SET St-by : 0V

3. 13.2V DC Check :
   - SET On : 13.2V
   - SET St-by : 7.8V

4. MS Level Check : MS

MS Level	Range [V]	LED On/Off
MS (0V)	0 ~ 0.25	Off
MS (2V)	1.75 ~ 2.25	On (Home mode)
MS (3V)	2.75 ~ 3.25	On (Store Mode)

※ Home mode : General Customer
  Store mode : use Store

5. LED voltage Check : P801, Pin 1-7

Picture Condition : VIVID (Back light 100)	
Min	Max
152 V	185 V

all condition meets, Power Board OK.
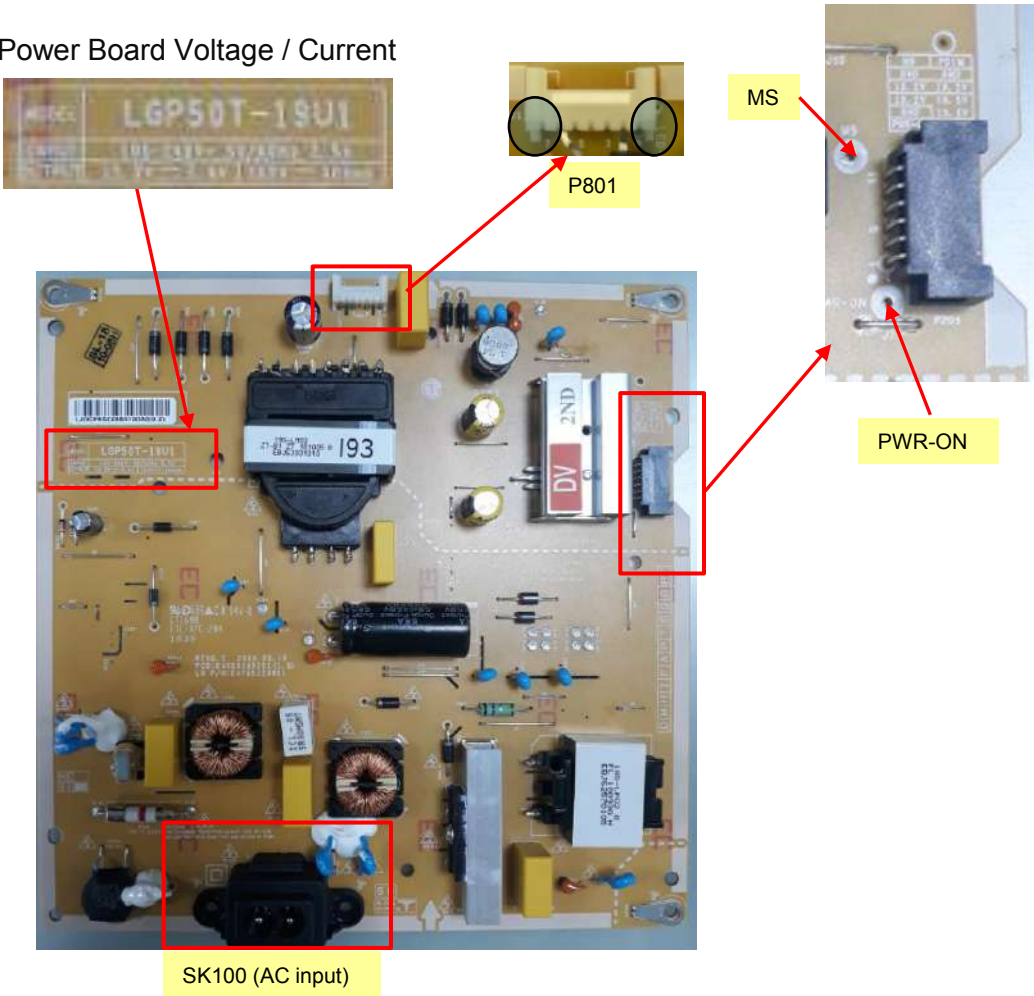
Power Board Voltage / Current

P801

MS

PWR-ON

SK100 (AC input)

Standard Repair Process Detail Technical Manual

	Error symptom	B. Power error _No power	Established date		
	Content	Check power input voltage and ST-BY 7.8V	Revised date		A18

SET Model	Power P/N, Name
70UM73	EAY65248601, LGP70T-19U1

Power Check Sequence

1. AC input Check : SK100 (100~240Vac)

2. PWR-ON Check :
   - SET On : above 3V
   - SET St-by : 0V

3. 13.2V DC Check :
   - SET On : 13.2V
   - SET St-by : 7.8V

4. MS Level Check : MS

MS Level	Range [V]	LED On/Off
MS (0V)	0 ~ 0.25	Off
MS (2V)	1.75 ~ 2.25	On (Home mode)
MS (3V)	2.75 ~ 3.25	On (Store Mode)

※ Home mode : General Customer
Store mode : use Store

5. LED voltage Check : P801, Pin 1-7

Picture Condition : VIVID (Back light 100)	
Min	Max
273.6V	334.4V

all condition meets, Power Board OK.

Power Board Voltage / Current

P801

P201

SK100 (AC input)

P201 YEONHO (SMAW200-H12S5K)			
Pin No.	Assignment	Pin No.	Assignment
1	PWR-ON	2	N.C
3	GND	4	13.2V
5	13.2V	6	13.2V
7	13.2V	8	13.2V
9	GND	10	GND
11	MS	12	PDIM

Standard Repair Process Detail Technical Manual

	Error symptom	**C. Audio error_No audio/Normal video**	Established date		
	Content	**Checking method in menu when there is no audio**	**Revised date**		**A21**

<ALL MODELS>
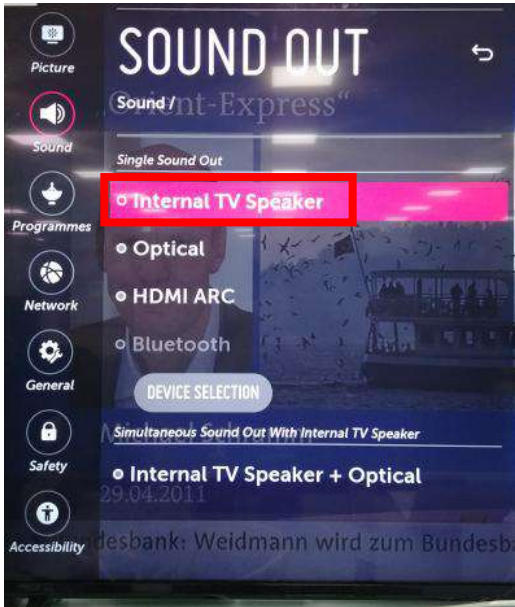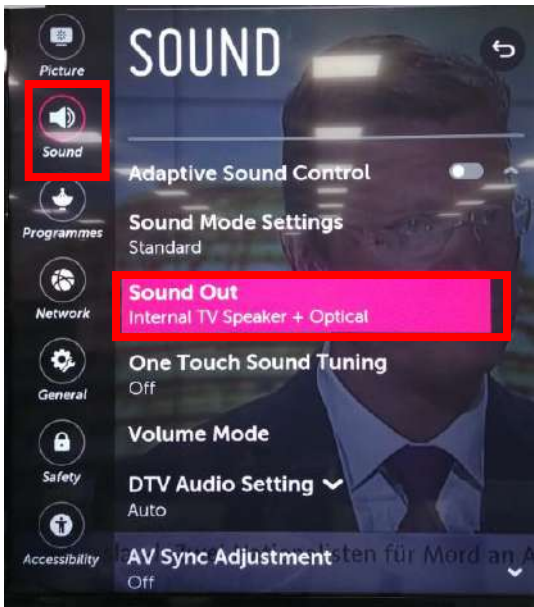
Checking method

1. Press the Setting button on the remote control
2. Select the Sound function of the Menu

3. Select the Sound Out

4. Select TV Speaker

A21

Standard Repair Process Detail Technical Manual

Error symptom	C. Audio error_No audio/Normal video	Established date		
Content	Voltage and speaker checking method when there is no audio	Revised date		A22

	MS	PD1M
	GND	GND
	13.2V	13.2V
	13.2V	13.2V
	GND	13.2V
	PWR-ON	N.C

1	SPK_R−FT
2	SPK_R+FT
3	SPK_L−FT
4	SPK_L+FT
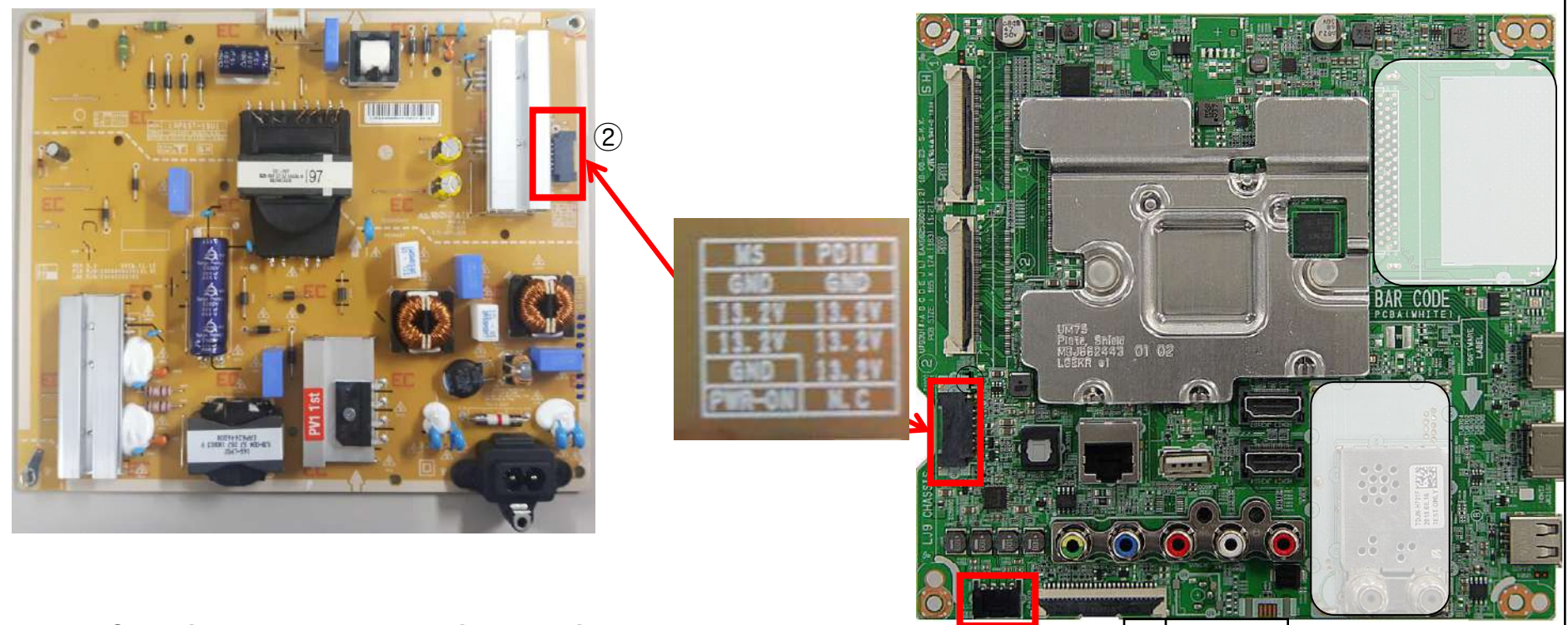
Checking order when there is no audio

1. Check the contact condition of or 13.2V connector of Main Board

2. Measure the 13.2V input voltage supplied from Power Board
   (If there is no input voltage, remove and check the connector)

3. Connect the tester RX1 to the speaker terminal and if you hear the Chik Chik sound when you touch the GND and output terminal, the speaker is normal.

A22

Standard Repair Process Detail Technical Manual

Error symptom	D. Function error	Established date		
Content	Remote control operation checking method	Revised date		A23

① IR & LED& EYE Sensor

IR   LED   Eye
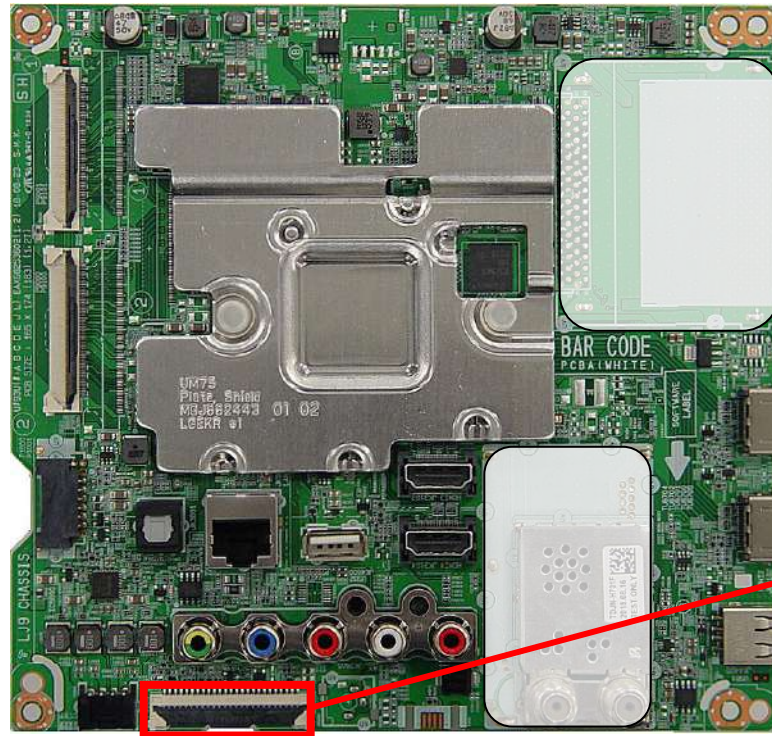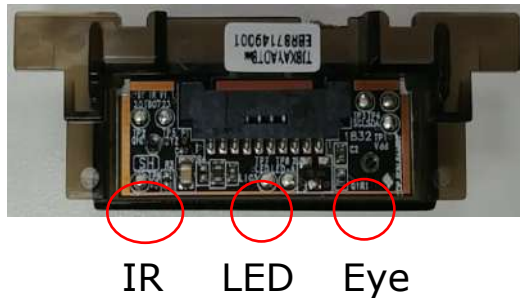
Checking order to check remote control

②

③

Pin	Pin name
1	+3.5V_WIFI
2	WIFI_DM_JACK
3	WIFI_DP_JACK
4	GND
5	WOL/WIFI_POWER_ON_JACK
6	+3.5V_WIFI
7	WIFI Suspend/Resume_Jack
8	GND
9	COMBO_RESET_JACK
10	BT_WAKEUP_HOST_JACK
11	GND
12	
13	NC
14	NC
15	NC
16	EYE_SDA_JACK
17	EYE_SCL_JACK
18	GND
19	IR_JACK
20	LED_R_JACK
21	GND
22	+3.5V_ST
23	KEY2_JACK
24	KEY1_JACK
25	GND

Checking order

1. Check IR cable condition between IR & Main board.(Check picture number① and ②)
2. Check the standby 3.5V on the terminal 16 pin (③)
3. AS checking the Pre-Amp(IR LED light) , the power is in ON condition, an Analog Tester needle should move slowly, otherwise, it's defective.

A23

Standard Repair Process Detail Technical Manual

	Error symptom	**D. Function error**	Established date		
	Content	**Remote control operation checking method**	**Revised date**		**A24**

① Wifi & BT Front

Wifi & BT Rear

③

Pin	Pin name
1	+3.5V_WIFI
2	WIFI_DM_JACK
3	WIFI_DP_JACK
4	GND
5	WOL/WIFI_POWER_ON_JACK
6	+3.5V_WIFI
7	WIFI Suspend/Resume_Jack
8	GND
9	COMBO_RESET_JACK
10	BT_WAKEUP_HOST_JACK
11	GND
12	
13	NC
14	NC
15	NC
16	EYE_SDA_JACK
17	EYE_SCL_JACK
18	GND
19	IR_JACK
20	LED_R_JACK
21	GND
22	+3.5V_ST
23	KEY2_JACK
24	KEY1_JACK
25	GND

②

Checking order to check motion remote/wifi

Checking order

1. Check BT/Wifi cable condition between BT/Wifi assy & Main board.
2. Check the 3.5V on the terminal 22

A24

Standard Repair Process Detail Technical Manual

	Error symptom	D. Function error	Established date		
	Content	How to use the Service remote control	Revised date		A25

1. How to access the remote control
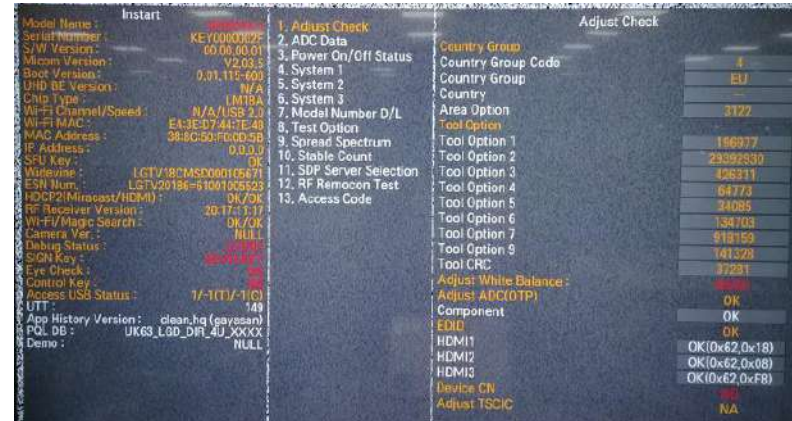
Standard Repair Process Detail Technical Manual

Error symptom	D. Function error	Established date		
Content	How to use the Service remote control	Revised date		A26

2. Remote control part definition

POWER	Power On/Off
ETC (Added Function)	[ETC] Each time pressing the KEY button, Mode gets changed to ETC and P-ONLY each time All KEY function [PIP PR-][PIP PR+][SWAP] [PIP INPUT][DVI] KEY Function
P-ONLY (Added Function)	Changed to factory mode All KEY function &[INFO][STILL][HDMI HOT][USB HOT][HDMI4] KEY Action
INPUT	Change to the external device mode
ARC	Change in the order of 16:9=>Zoom1=>Zoom2=>Cinema Zoom=>Aucto Screen=>4:3=>16:9
PSM	Changes in the order of Bright Picture=>Easy Picture=>Cinema=>Spots=>Game=> Custom PIcture1=>Custom Picture2=>Bright Picture
SSM (Added Function)	Standard(user)=>music=>cinema=>sports=>game=>standard(user)
PIP	Picture In Picture is activated
TEXT	Access to the Power Only mode
CAP	Broadcasting caption(on/off)
MPX	Stereo mode (mono, stereo, foreign language) access
	Used when in factory mode
Simplink (Added Function)	Access to the Simplink-connected device
EYE	Digital EYE function ON/OFF For some Model, access to the Test Pattern
TILT	Used for screen tilting change (Access to the old PDP control mode)

A26

Standard Repair Process Detail Technical Manual

Error symptom	D. Function error	Established date		
Content	How to use the Service remote control	Revised date		A27

B-TOOTH (Added function)	Connected to Blue-Tooth
IN-START	Model Nam ex) 42PG60D-NA Current Model Name S/W Version ex) V03.11.0 Current S/W version MICOM Version ex) V3.05.0 current Mi-Com version UTT ex) User TV total usage time
ADJ	POWER OFF STATUS ex) Shows power-off status Test Pattern (Off=>White=>Red=>Green=>Blue=>Black=>Pattern=>Off) Change
X-STUDIO (Added function)	HDD,USB, external device's HDD screen is activated
MENU	User function gets activated
EXIT	Exit from the current mode
TIME SHIFT (Added function)	Moves forward/backward of recorded contents
MUTE	Mute function (0 Volume)
IN-STOP	SET to factory mode
VOL + -	Volume Up/Down
CH + -	Channel Up/Down
AV1,2,3 (Added function)	Connects to external input 1,2,3
COMP1,2 (Added function)	Connects to Component 1,2
HDMI1,2,3,4 (Add function)	Connects to HDMI 1,2,3,4
DVI (Add function)	Connects to DVI

A27

Standard Repair Process Detail Technical Manual

Error symptom	D. Function error	Established date		
Content	Check items after Main B/D replacement	Revised date		A28

Check items afer Main B/D(Model Number D/L, White Balance)

1. Press the Service remote control instart Key.
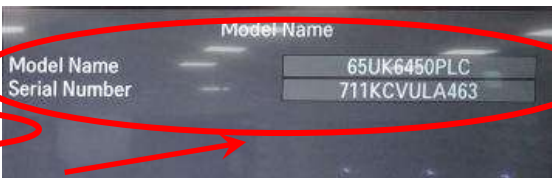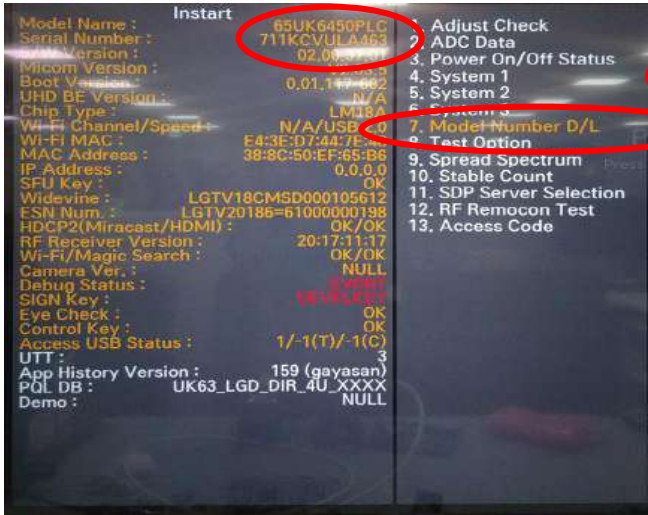
No.7 Select Model Number D/L
 – Key in the model name and serial number
after checking the ID label on the back cover.

2. Press the Service remote control ADJ Key.
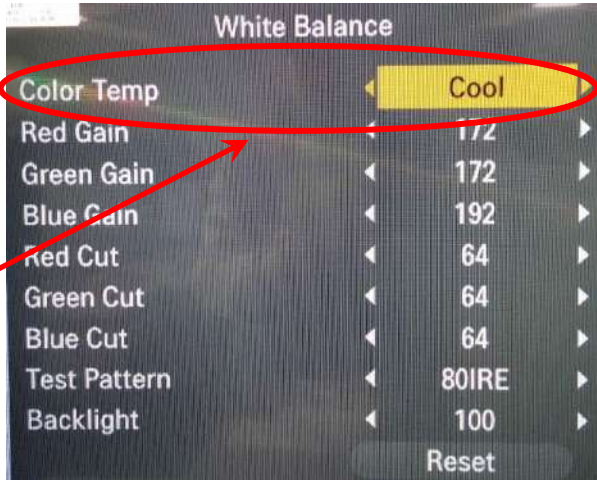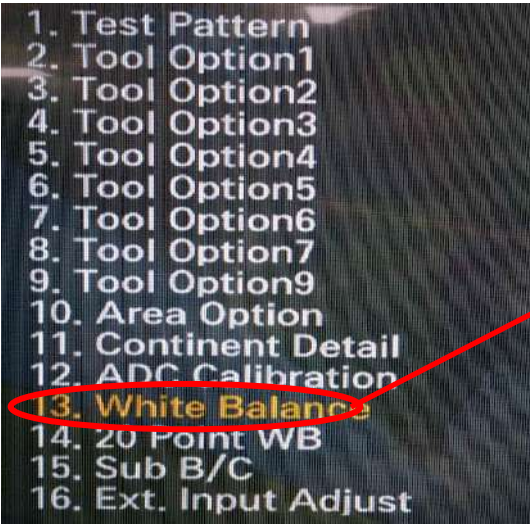
No.13 Select White Balance
 – Record the R, G, B (GAIN, Cut) value of the
color temperature before main board
replacement.
After replacing the main board, key in the
recorded value.

A28

Standard Repair Process Detail Technical Manual

	Error symptom	A. Video error_Color error	Established date		
	Content	Adjustment Test pattern - ADJ Key	Revised date		A29

1. Test Pattern
2. Tool Option1
3. Tool Option2
4. Tool Option3
5. Tool Option4
6. Tool Option5
7. Tool Option6
8. Tool Option7
9. Tool Option9
10. Area Option
11. Continent Detail
12. ADC Calibration
13. White Balance
14. 20 Point WB
15. Sub B/C
16. Ext. Input Adjust
17. Wi-Fi/Magic Search
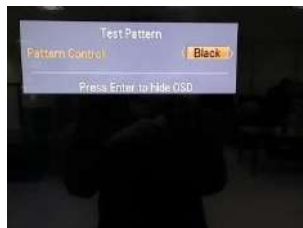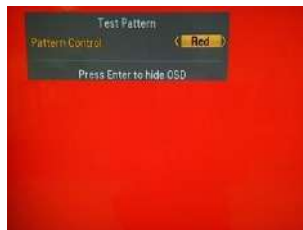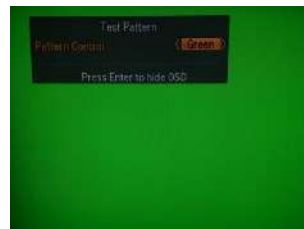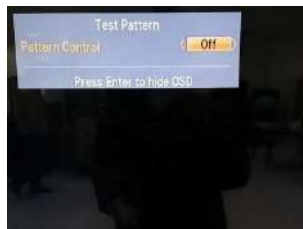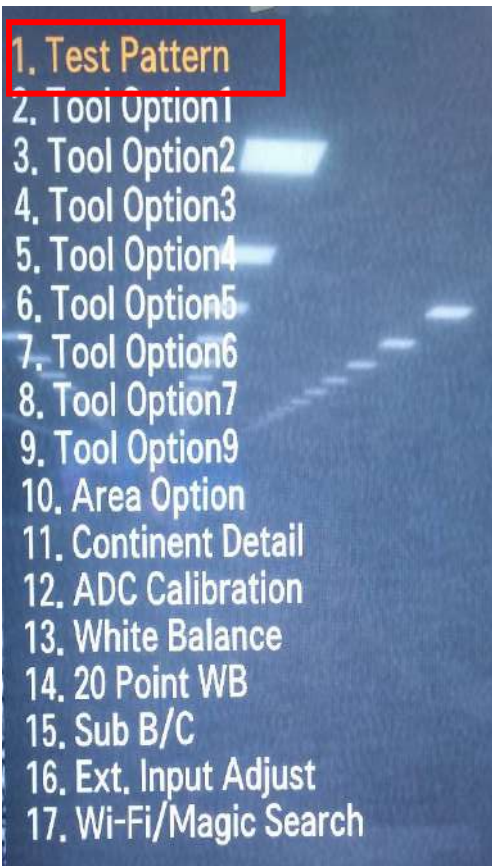
You can view 6 types of patterns using the ADJ Key

Checking item : 1. Defective pixel   2. Residual image   3. MODULE error (ADD-BAR,SCAN BAR..)
            4.Video error (Classification of MODULE or Main-B/D!)

A29

Smart JIG Power Diagnosis Muitl Gender Guide

(P/N : RAD32507801)

(P/N : RAD33187801)

A30
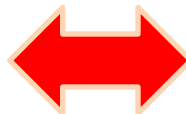
Power Board Muitl Gender JIG Diagram (P/N: RAD33187801)

<Defect diagnosis : Power Board ⟷ Main Board>

15Y
(LF/UF Series)

16Y
(OLED B6)

15Y
(OLED)

18 Marking check

New JIG

No Marking

OLD JIG
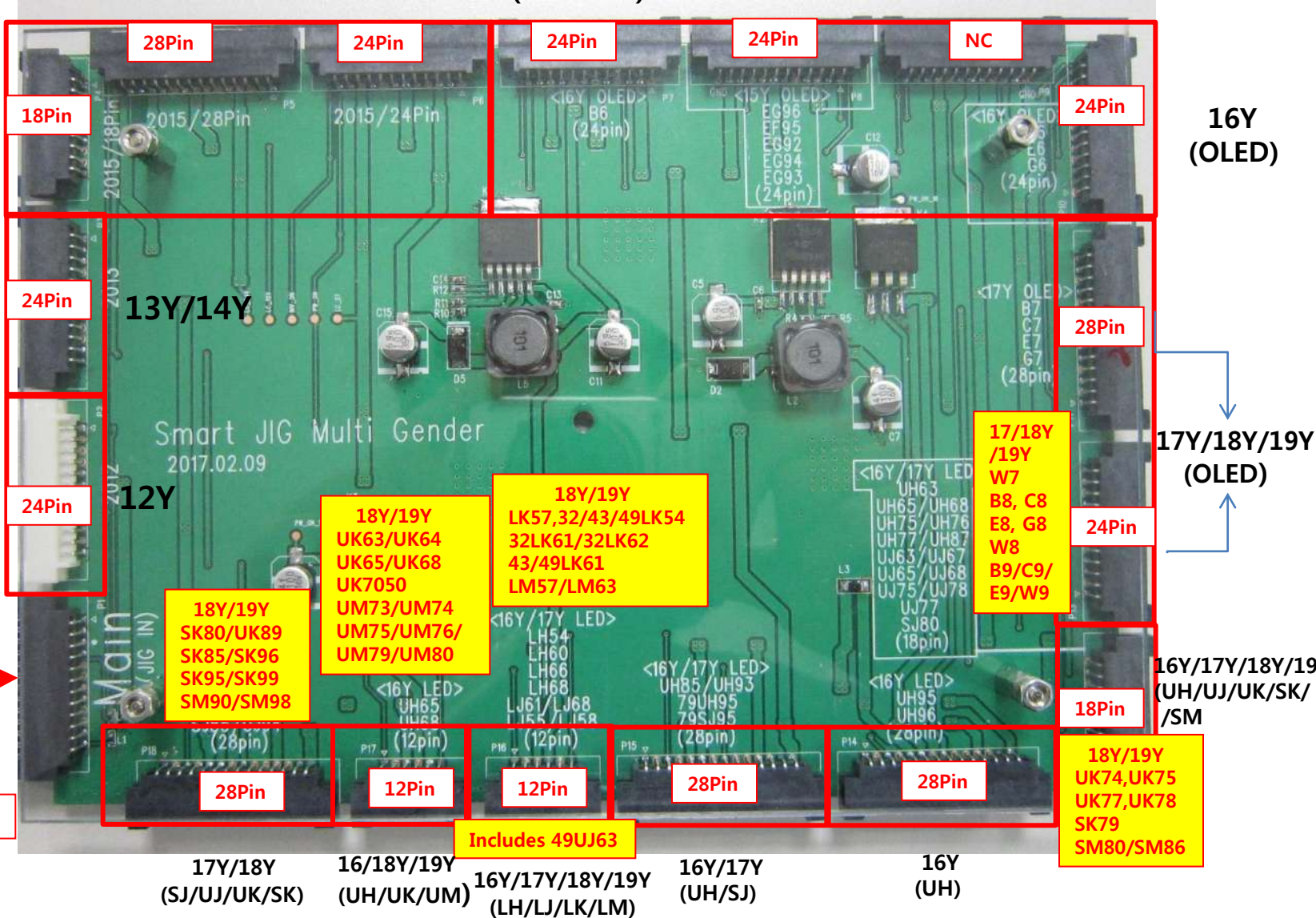
24 Marking Check

Cable Connection

28Pin

24Pin

24Pin

24Pin

NC

18Pin

24Pin

16Y
(OLED)

24Pin

24Pin

24Pin

13Y/14Y

12Y

28Pin

Smart JIG Multi Gender
2017.02.09

17/18Y
/19Y
W7
B8, C8
E8, G8
W8
B9/C9/
E9/W9

17Y/18Y/19Y
(OLED)

24Pin

18Y/19Y
LK57,32/43/49LK54
32LK61/32LK62
43/49LK61
LM57/LM63

18Y/19Y
UK63/UK64
UK65/UK68
UK7050
UM73/UM74
UM75/UM76/
UM79/UM80

18Y/19Y
SK80/UK89
SK85/SK96
SK95/SK99
SM90/SM98

Main (JIG IN)

28Pin

12Pin

12Pin

28Pin

28Pin

18Pin

16Y/17Y/18Y/19
(UH/UJ/UK/SK/
/SM

18Y/19Y
UK74,UK75
UK77,UK78
SK79
SM80/SM86

Includes 49UJ63

17Y/18Y
(SJ/UJ/UK/SK)

16/18/19Y
(UH/UK/UM)

16Y/17Y/18Y/19Y
(LH/LJ/LK/LM)

16Y/17Y
(UH/SJ)

16Y
(UH)

Power Board Muitl Gender JIG Diagnostic model List

<15Y/16Y/17Y/18Y/19Y OLED Model, 16Y/17Y/18Y/19Y LED Model>

Year	Product	Model
'15	OLED	EG92/EG93/EG94 EG96 EF95
'16	OLED	B6, C6 E6, G6
'16	LED	UH95/UH96, UH85/UH93 UH77/UH87, UH75/UH76 UH65/UH68, LH68, LH66, LH60,LH54
'17	OLED	B7, C7, E7, G7, W7
'17	LED	SJ95/UJ98, SJ85/UJ94 SJ80, UJ77, UJ75/UJ78 UJ65/UJ68, UJ63/UJ67 LJ61/LJ68, LJ55/LJ58
'18	LED	SK80/SK85/SK95 UK78/UK75/UK77/SK79 UK63/UK64/UK65/UK68/UK7050 LK57, 32/43/49LK54, 32LK61/62, 43/49LK61
'18	OLED	B8, C8, E8, G8, W8
'19	LED	SM80/SM85/SM86 UM73/UM74/UM75/UM76/UM79/UM80 LM57/LM63
'19	OLED	B9/C9/E9/W9

Power Board Muitl Gender How to Connect

①

▶ Power Board Muitl Gender JIG

②
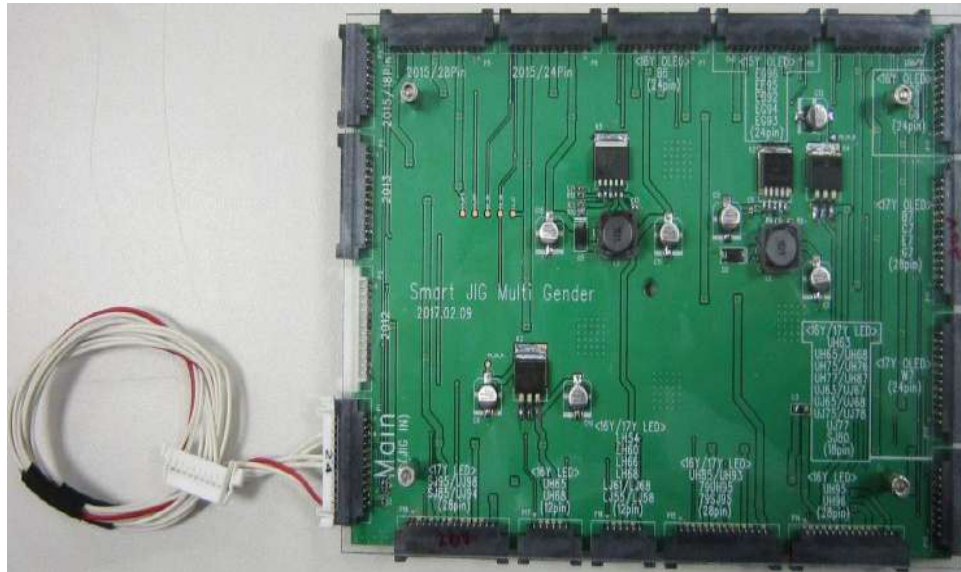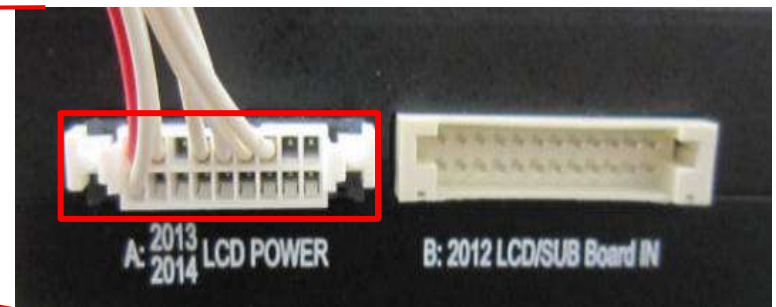
"A: **2013 2014** LCD POWER"

▶ Connect the Muiti Gender to the connector (black)
as shown in picture 2 of the Smart JIG.

Smart Jig Voltage Setting

①

▶ Check power board voltage.

②

PDP MODEL
2012   2013

LCD MODEL
24V   20V

▶ Switch the product S/W in JIG to LCD.

▶ LCD MODEL Check the power voltage and switch to the correct voltage.

※ **Note on set up**

(The correct power diagnosis can be made only if it is set correctly.)
- **24V Power Board : Change the switch to 24V of Smart Jig Voltage**
- **20V Power Board : Change the switch to 24V of Smart Jig Voltage**
- **13.2V/18V Power Board : Change the switch to 24V of Smart Jig Voltage**

Power B/D		Smart Jig Voltage Switch
24V	⟶	24V
20V	⟶	20V
13.2V/18V	⟶	24V

`15Y OLED(EG96,EF95,EG92,EG93,EG94) Power Board Diagnostic method (1)

①
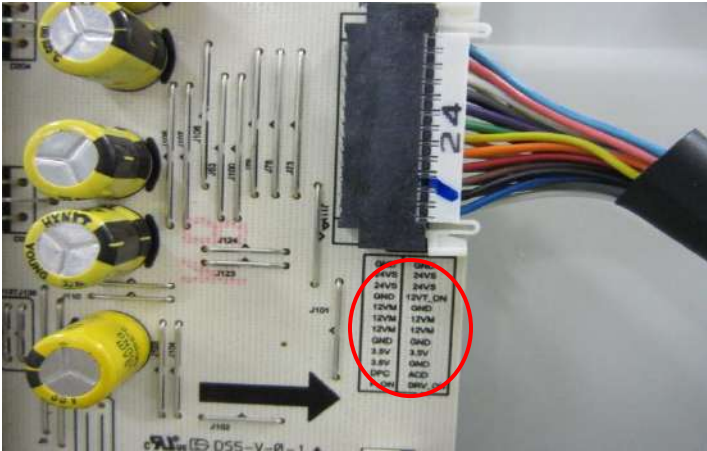
▶ Check power board voltage.

②
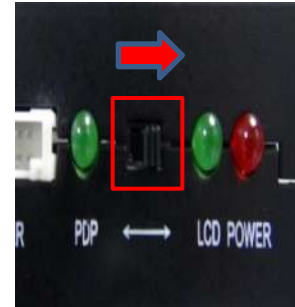
▶ Switch the product S/W in JIG to LCD.

▶ LCD MODEL Check the power voltage and switch**(24V)** to the correct voltage.

▶ **Fix the LCD MODEL switch to 24V.(Smart JIG)**

③

▶ Disconnect the Main Board 24Pin Power Cable connector.

④
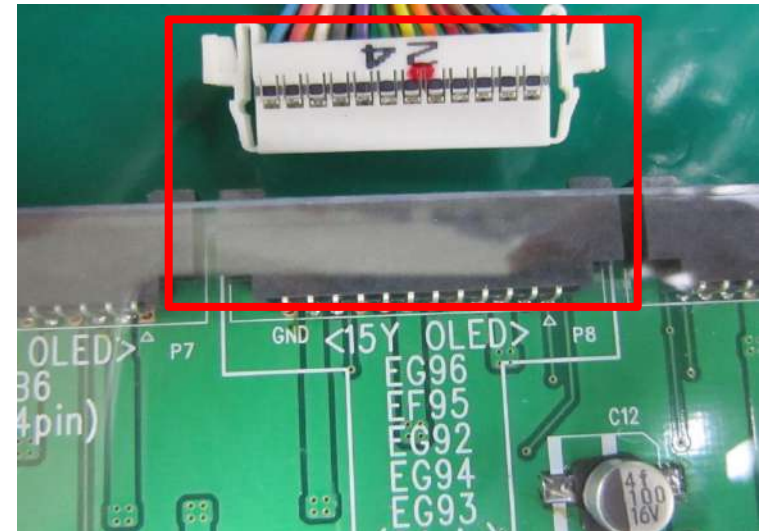
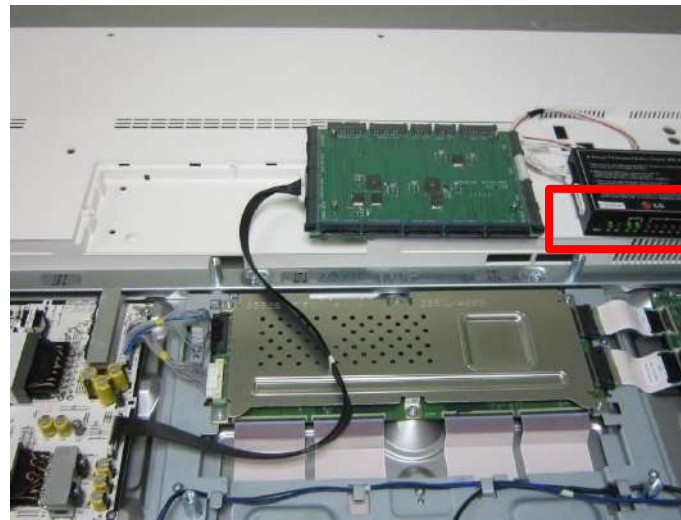▶ Connect the 24Pin Power Cable connector to the Muitl Gender JIG 24Pin connector

`15Y OLED(EG96,EF95,EG92,EG93,EG94) Power Board Diagnostic method (2)

5

6

▶ When the OK LED(24V,12V) turns on, Power Board is normal.

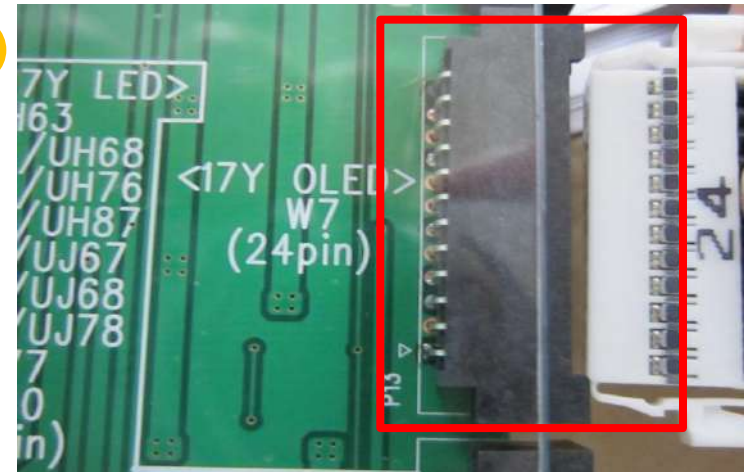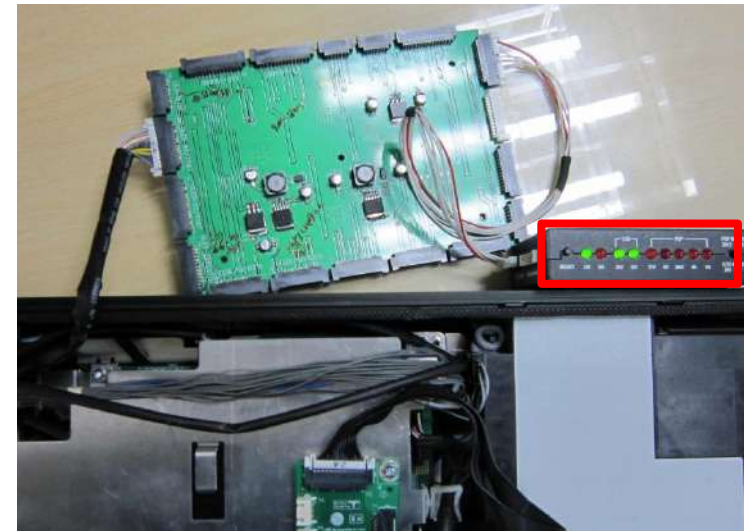▶ When the NG LED turns on, the Power Board can be judged as defective.

`16Y OLED(B6) Power Board Diagnostic method

①
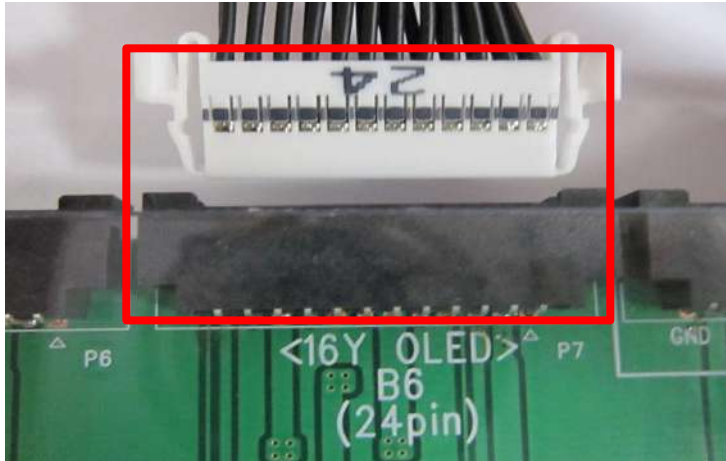
▶ Connect the 24Pin Power Cable connector
   to the Multi gender JIG 24Pin connector.

②

▶ Switch the LCD MODEL S/W to **24V** by checking
   the power voltage.
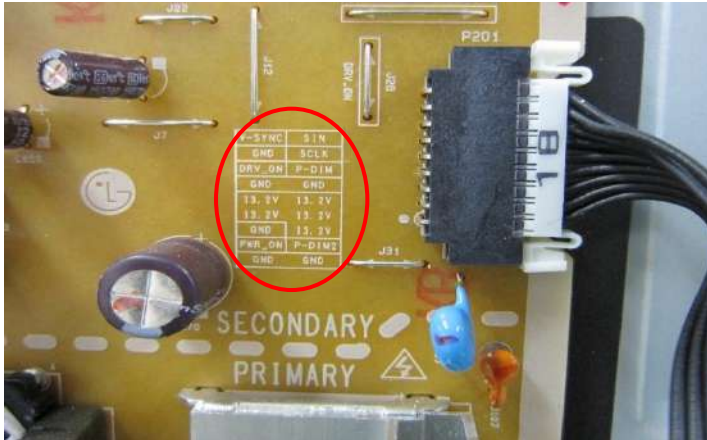
▶ **Fix the LCD MODEL switch to 24V.(Smart JIG)**

③

▶ When the OK LED(24V,12V) turns on, Power Board is normal.

▶ When the NG LED turns on, the Power Board
   can be judged as defective.

`16Y OLED(C6) Power Board Diagnostic method

①
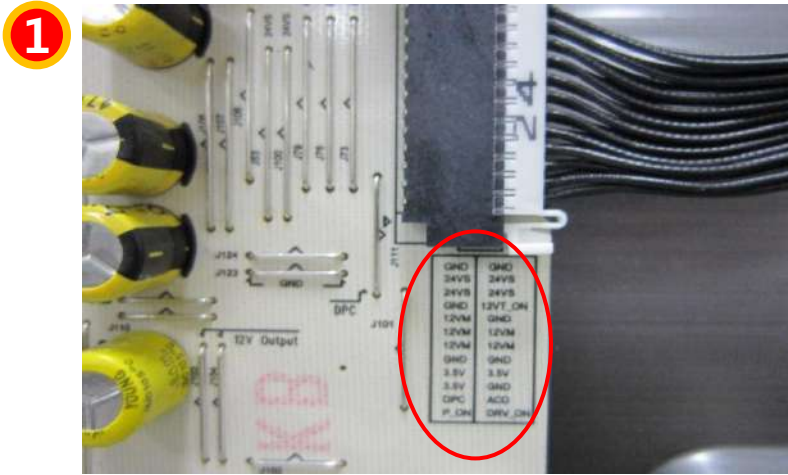
▶ Check power board voltage.
▶ **Smart JIG: Fix the LCD MODEL switch to 24V.(Smart JIG)**
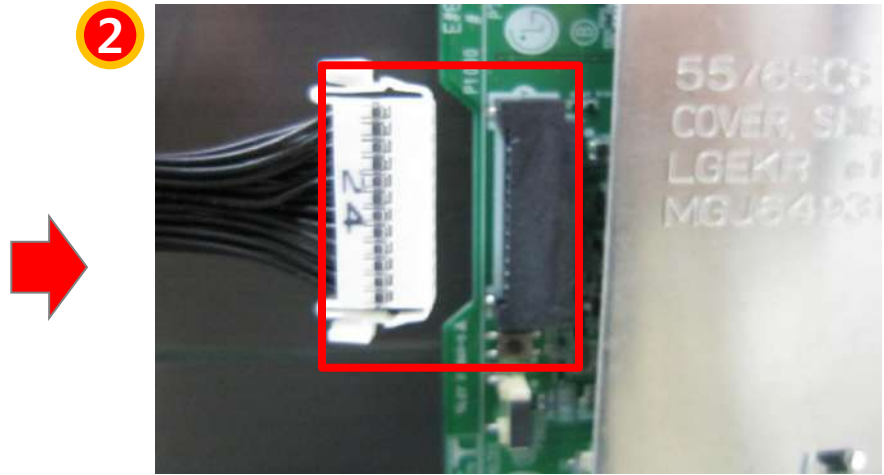
②

▶ Disconnect the Main Board 24Pin Power Cable connector.

③

▶ Connect the 24Pin Power Cable connector to the Muitl Gender JIG 24Pin connector

④
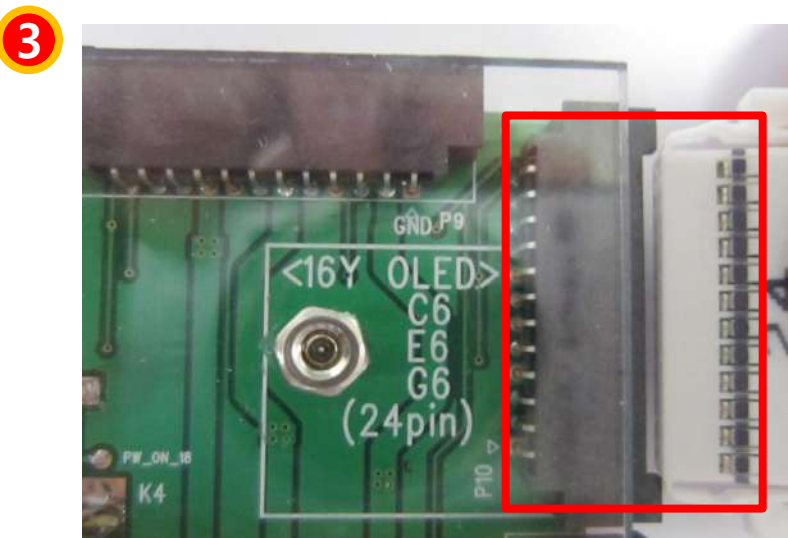
▶ When the OK LED(24V,12V) turns on, Power Board is normal.
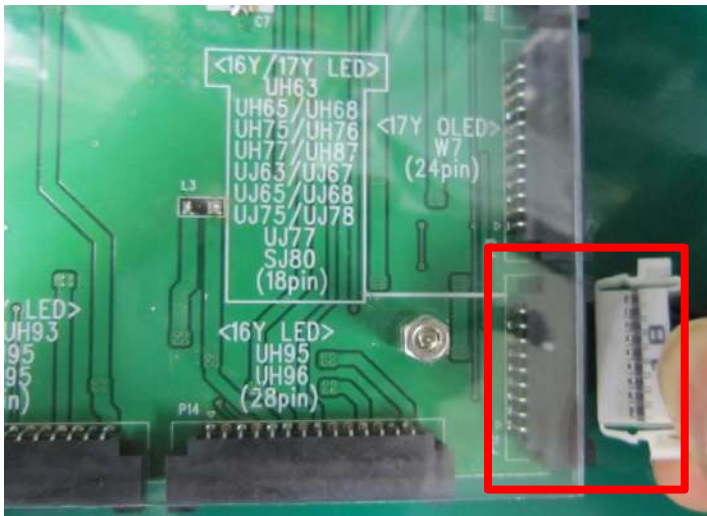
`16Y OLED(E6) Power Board Diagnostic method
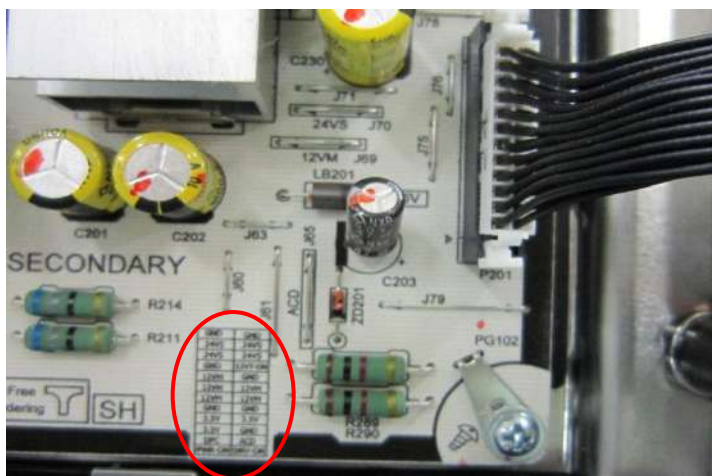
①

▶ Check power board voltage.
▶ **Fix the LCD MODEL switch to 24V.(Smart JIG)**

②

▶ Disconnect the Main Board 24Pin Power Cable connector.

③

▶ Connect the 24Pin Power Cable connector
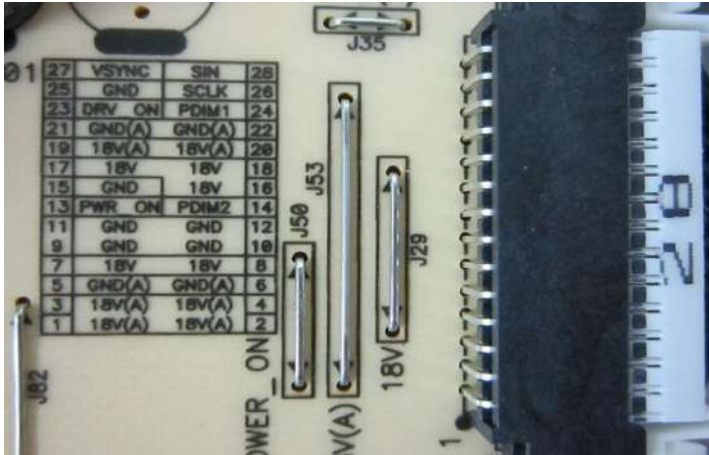 to the Muitl Gender JIG 24Pin connector

④
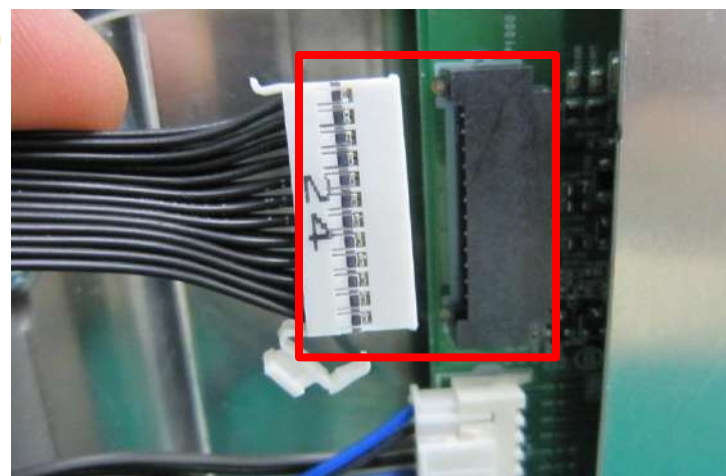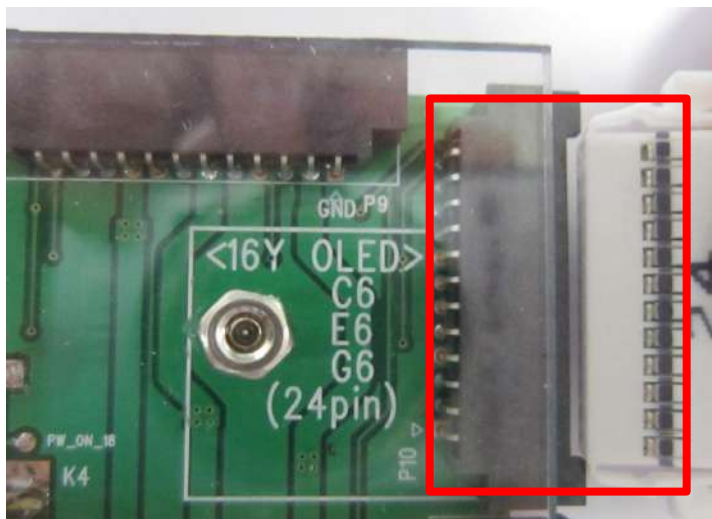
▶ When the OK LED(24V,12V) turns on, Power Board is normal.

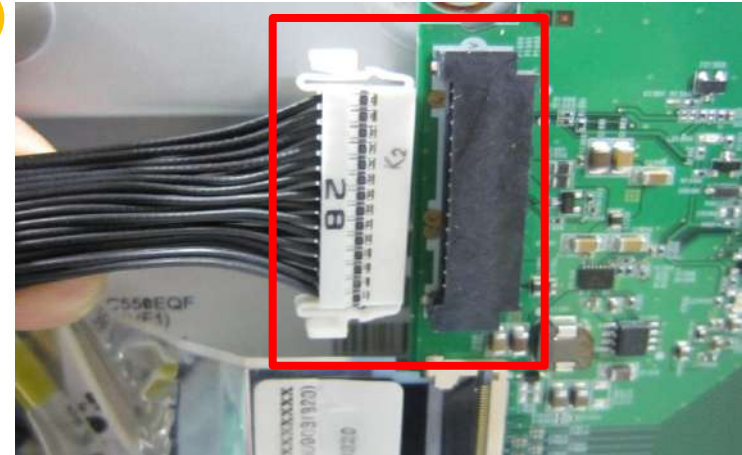▶ When the NG LED turns on, the Power Board
  can be judged as defective.

`16Y OLED(G6) Power Board Diagnostic method

①
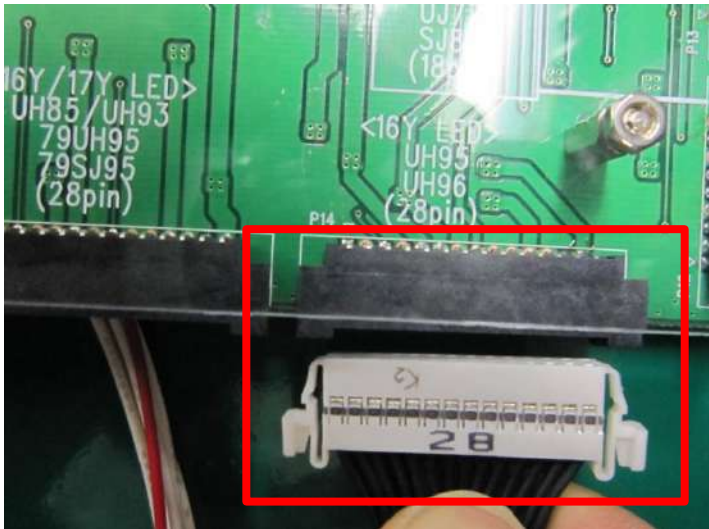

▶ Check power board voltage.
▶ **Fix the LCD MODEL switch to 24V.(Smart JIG)**

②

▶ Disconnect the Main Board 24Pin Power Cable connector.
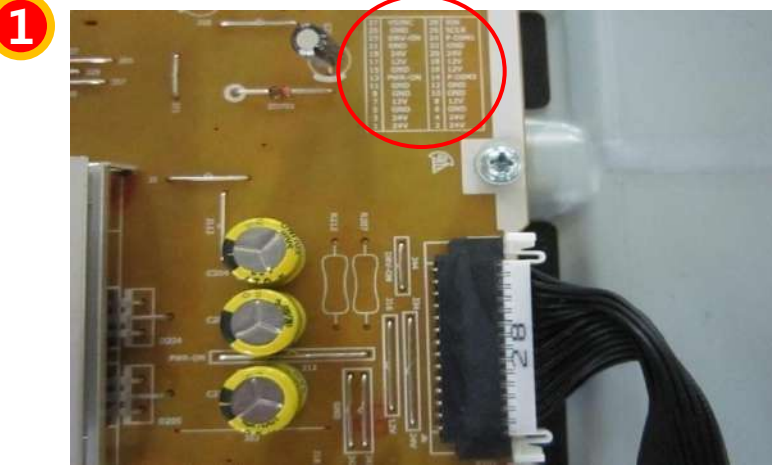
③

▶ Connect the 24Pin Power Cable connector
   to the Muitl Gender JIG 24Pin connector

④

▶ When the OK LED(24V,12V) turns on, Power Board is normal.

▶ When the NG LED turns on, the Power Board
   can be judged as defective.

`17Y OLED(B7/C7/E7/G7) Power Board Diagnostic method

①
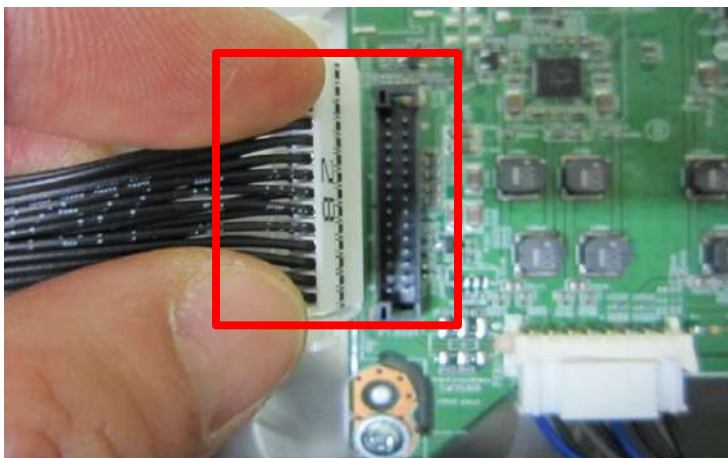
▶ Disconnect the Main Board 28Pin Power Cable connector.

②

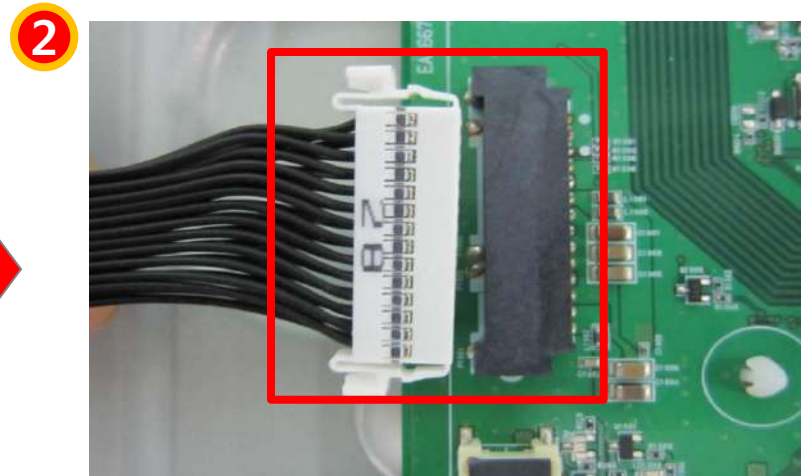▶ Connect the 28Pin Power Cable connector to the Muitl Gender JIG 28Pin connector

③

▶ Switch the LCD MODEL S/W to **20V** by checking the power voltage.
▶ **Fix the LCD MODEL switch to 20V.(Smart JIG)**

④

▶ When the OK LED(24V,12V) turns on, Power Board is normal.
▶ When the NG LED turns on, the Power Board can be judged as defective.

`17Y OLED(W7) Power Board Diagnostic method

①

▶ Disconnect the Main Board 24Pin Power Cable connector.

②

▶ Connect the 24Pin Power Cable connector to the Muitl Gender JIG 28Pin connector

③

▶ Switch the LCD MODEL S/W to 20V by checking the power voltage.
▶ **Fix the LCD MODEL switch to 20V.(Smart JIG)**

④

▶ When the OK LED(24V,12V) turns on, Power Board is normal.
▶ When the NG LED turns on, the Power Board can be judged as defective.

`16Y/`17Y LED 18Pin Power Board Diagnostic method

①

▶ Check power board voltage.
▶ **Fix the LCD MODEL switch to 24V.(Smart JIG)**

②

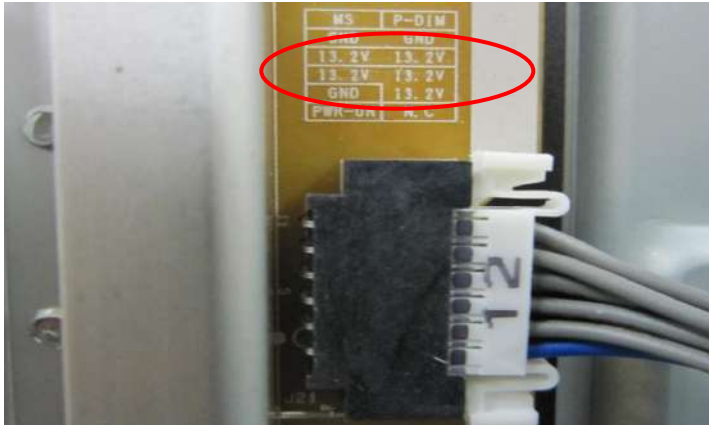▶ Disconnect the Main Board 18Pin Power Cable connector.

③

▶ Connect the 18Pin Power Cable connector
  to the Muitl Gender JIG 24Pin connector

④

▶ When the OK LED(24V,12V) turns on, Power Board is normal.

▶ When the NG LED turns on, the Power Board
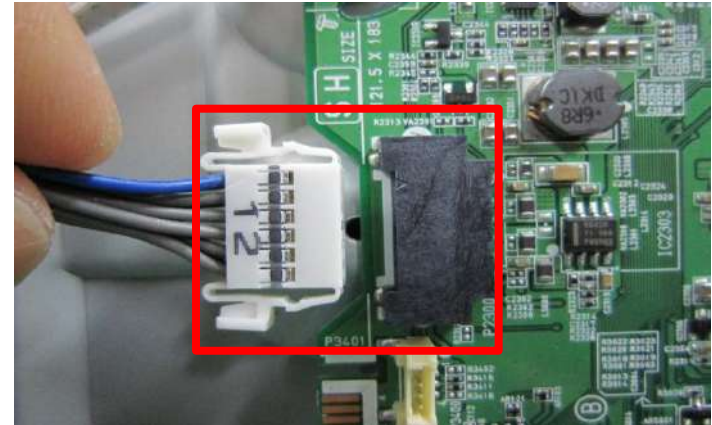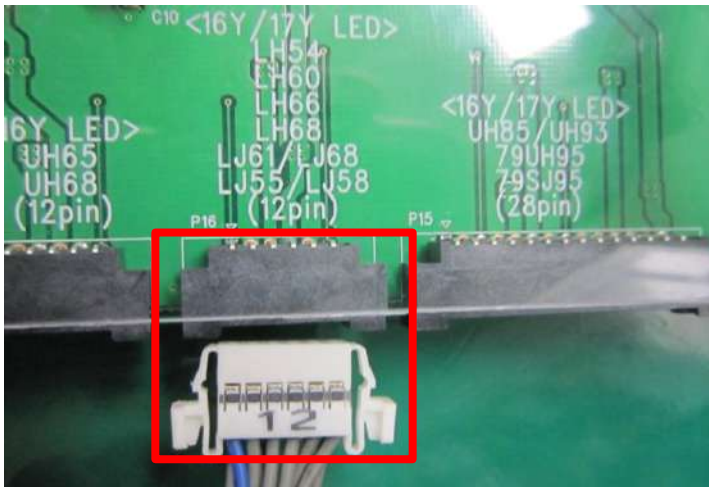 can be judged as defective.

`16Y LED(UH95/UH96) Power Board Diagnostic method

①

▶ Check power board voltage.
▶ **Fix the LCD MODEL switch to 24V.(Smart JIG)**

②

▶ Disconnect the Main Board 28Pin Power Cable connector.

③

▶ Connect the 28Pin Power Cable connector
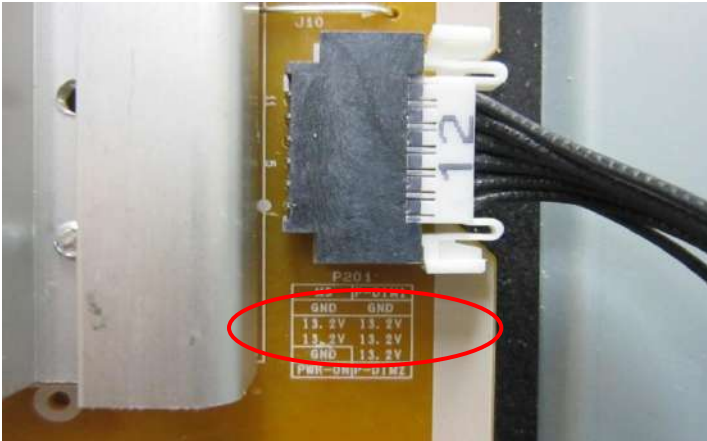 to the Muitl Gender JIG 28Pin connector

④

▶ When the OK(24V,12V) LED turns on, Power Board is normal.

▶ When the NG LED turns on, the Power Board
  can be judged as defective.

`16Y/`17Y LED(UH85/UH93) Power Board Diagnostic method

①

▶ Check power board voltage.
▶ **Fix the LCD MODEL switch to 24V.(Smart JIG)**

②

▶ Disconnect the Main Board 28Pin Power Cable connector.

③

▶ Connect the 28Pin Power Cable connector
   to the Muitl Gender JIG 28Pin connector

④

▶ When the OK LED(24V,12V) turns on, Power Board is normal.

▶ When the NG LED turns on, the Power Board
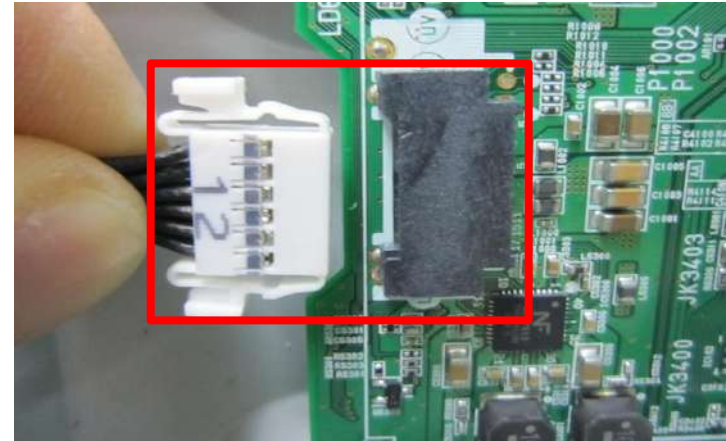   can be judged as defective.

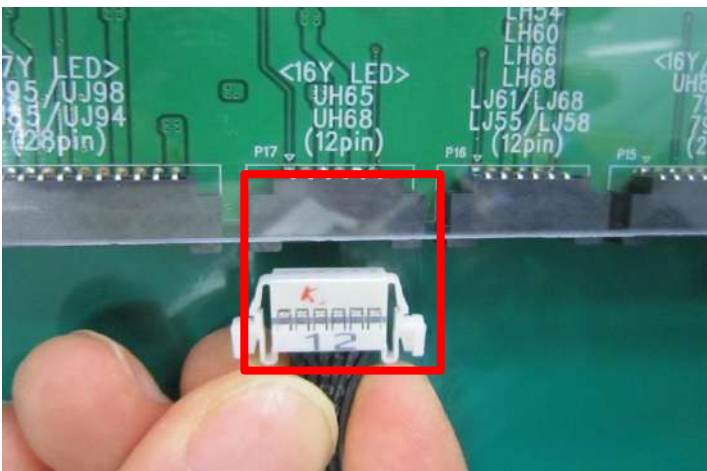# `16Y/`17Y LED 12Pin Power Board Diagnostic method

❶

▶ Check power board voltage.
▶ **Fix the LCD MODEL switch to 24V.(Smart JIG)**

❷

▶ Disconnect the Main Board 12Pin Power Cable connector.

❸

▶ Connect the 12Pin Power Cable connector
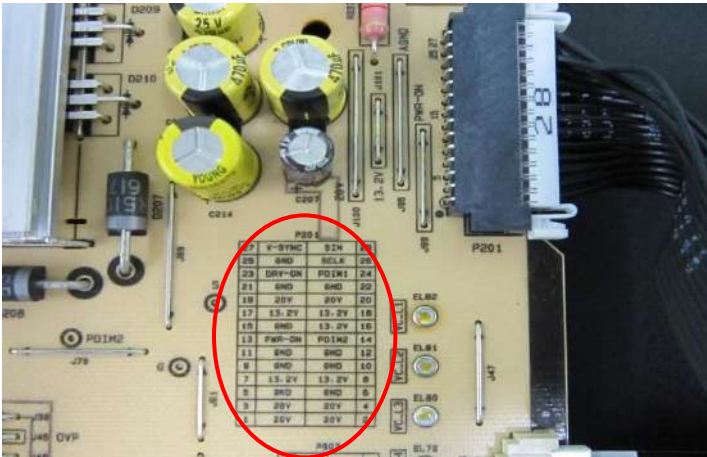to the Muitl Gender JIG 12Pin connector

❹

▶ When the OK LED(24V,12V) turns on, Power Board is normal.

▶ When the NG LED turns on, the Power Board
can be judged as defective.

`16Y LED 12Pin Power Board Diagnostic method

①

▶ Check power board voltage.
▶ **Fix the LCD MODEL switch to 24V.(Smart JIG)**

②

▶ Disconnect the Main Board 12Pin Power Cable connector.

③

▶ Connect the 12Pin Power Cable connector
to the Muitl Gender JIG 24Pin connector

④

▶ When the OK LED(24V,12V) turns on, Power Board is normal.

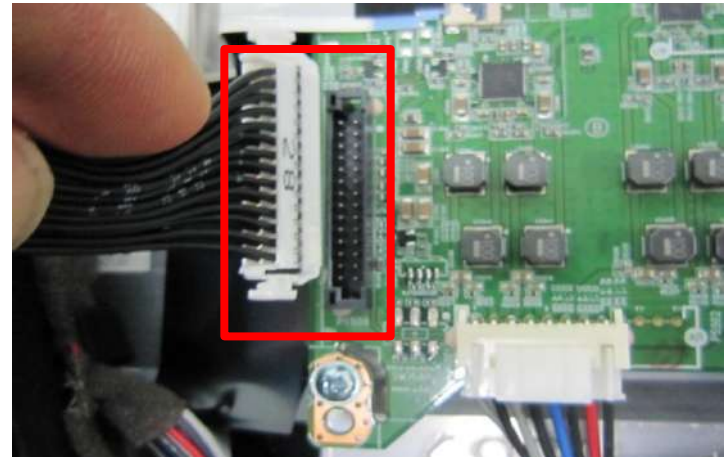▶ When the NG LED turns on, the Power Board
can be judged as defective.

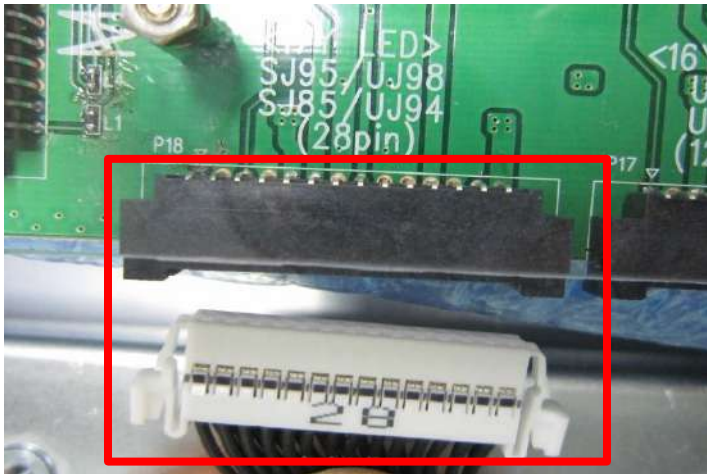# `17Y LED 28Pin Power Board Diagnostic method

①

▶ Check power board voltage.
▶ **Fix the LCD MODEL switch to 20V.(Smart JIG)**

②

▶ Disconnect the Main Board 28Pin Power Cable connector.

③

▶ Connect the 28Pin Power Cable connector
to the Muitl Gender JIG 28Pin connector

④

▶ When the OK LED(24V,12V) turns on, Power Board is normal.

▶ When the NG LED turns on, the Power Board
can be judged as defective.