

**SERVICE INSTRUCTION**

This SVI 01B201029Revised supersedes the previous SVI01B201029

File No.01B201029Revised

Date: October 20, 2010

**Product: LCD TV**

**Model:**

**\*\*RV623D, \*\*RV625D, \*\*RV626D, \*\*RV633D, \*\*RV635D, \*\*RV636D,  
\*\*RV665D, \*\*RV675D, \*\*RV685D,  
\*\*AV623D, \*\*AV625D, \*\*AV633D, \*\*AV635, \*\*AV636,  
\*\*LV665D, \*\*LV675D, \*\*LV685D,  
\*\*XV625D, \*\*XV626D, \*\*XV632D, \*\*XV633D, \*\*XV635D, \*\*XV636D  
\*\*ZV625D, \*\*ZV636D, \*\*SV675D, and \*\*SV685D**

**Note; \*\* and \* are corresponding to the model variation.**

**Symptom: Stuck in standby**

**Corrective action: Software updating.**

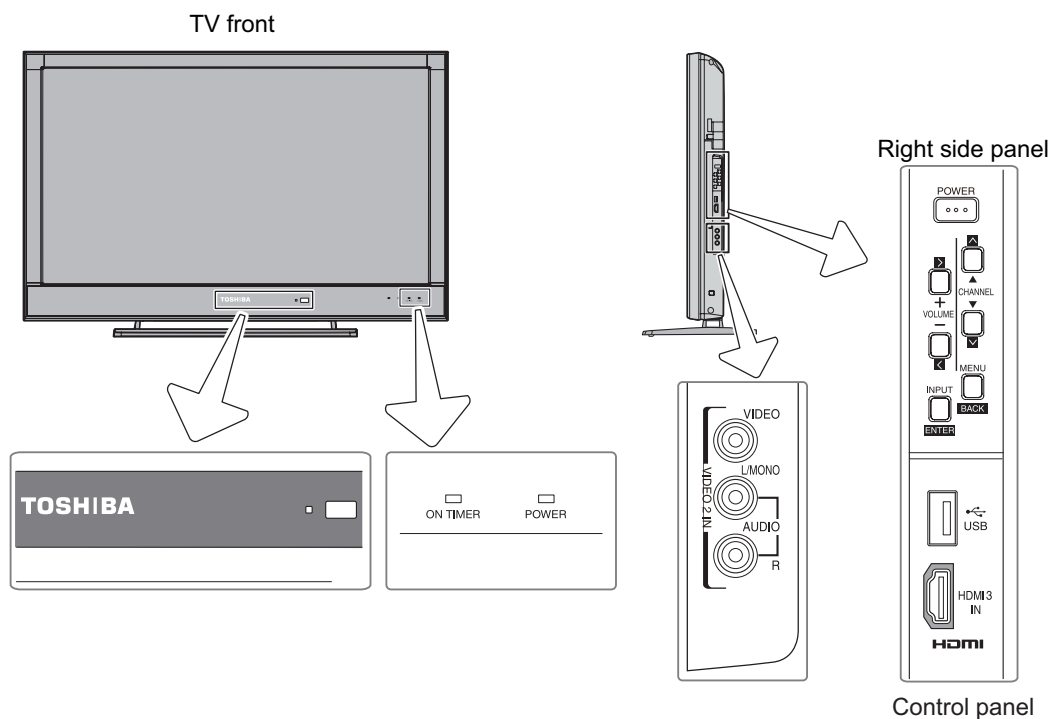
**Required part:**

**Software is subject to the model as below table.**

Model name	Software
<b>**RV623D,**RV625D,**RV626D,**RV633D,**RV635D, **RV636D,**RV665D, **RV675D, **RV685D, **AV623D, **AV625D, **AV633D, **AV635, **AV636, **LV665D, **LV675D, **LV685D, **XV625D,**XV626D,**XV632D, **XV633D, **XV635D, **XV636D,**ZV625D, **ZV636D</b>	<b>2.1.77.0_web zip</b>
<b>**SV675D, **SV685D</b>	<b>2.2.77.0_web zip</b>

**NOTE: PERSONAL AND CUSTOM PREFERENCES WILL BE LOST UPON COMPLETION OF THIS FIRMWARE UPDATE. PLEASE MAKE NOTE OF ANY PREFERENCE SETTINGS PRIOR TO STARTING THIS FIRMWARE UPDATE.**

- 1** Turn OFF the television by using the power button on the remote control or the television keypad.
- 2** Locate the USB Thumb drive slot located on the left or right side of the TV.
- 3** Insert the "USB thumb drive" containing the firmware upgrade into the USB slot of the TV.
- 4** Press and hold the "MENU" button on the TV. While continuing to hold down the "MENU" button, press and hold down the "POWER" button. Continue holding both the "MENU" and "POWER" buttons for a complete 10 second period. Release the "Menu" and "Power" button after 10 seconds.



**Figure 1**

Figure 1 shows the button location illustration.

- 5** While the TV Firmware is upgrading, the “Power” indicator light will turn orange and the “On Timer” indicator light will turn green. (Figure 2)



**Figure 2**

**Note:** *If the Firmware upgrading process did not start correctly, the TV will turn on in a normal viewing mode. You must then re-start the Firmware upgrade process from step 1.*

While the TV is upgrading no indication will appear on the TV screen but the upgrade is in progress. DO NOT disconnect the power to the TV or press any buttons on the remote control or the TV keypad during this process.

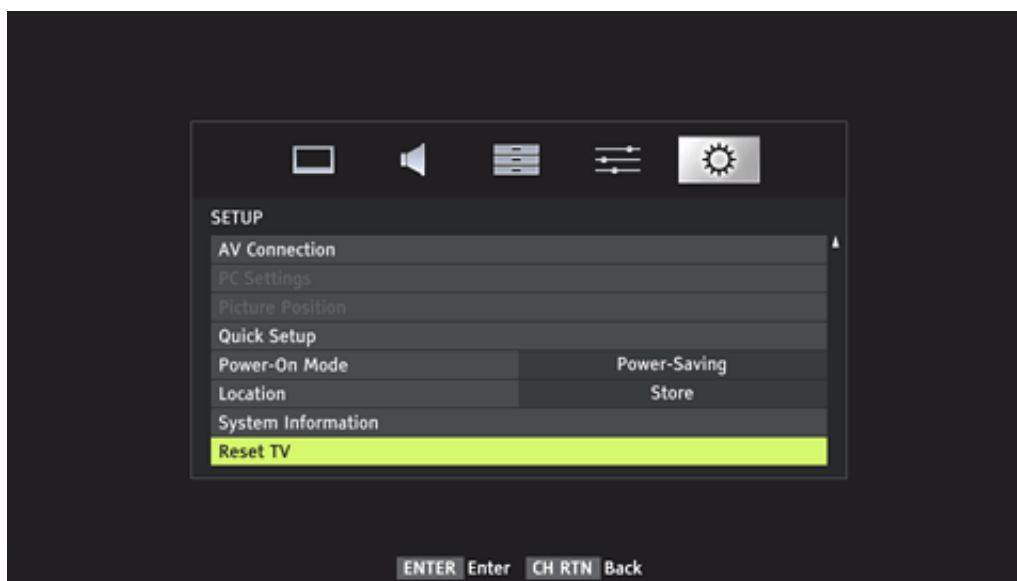
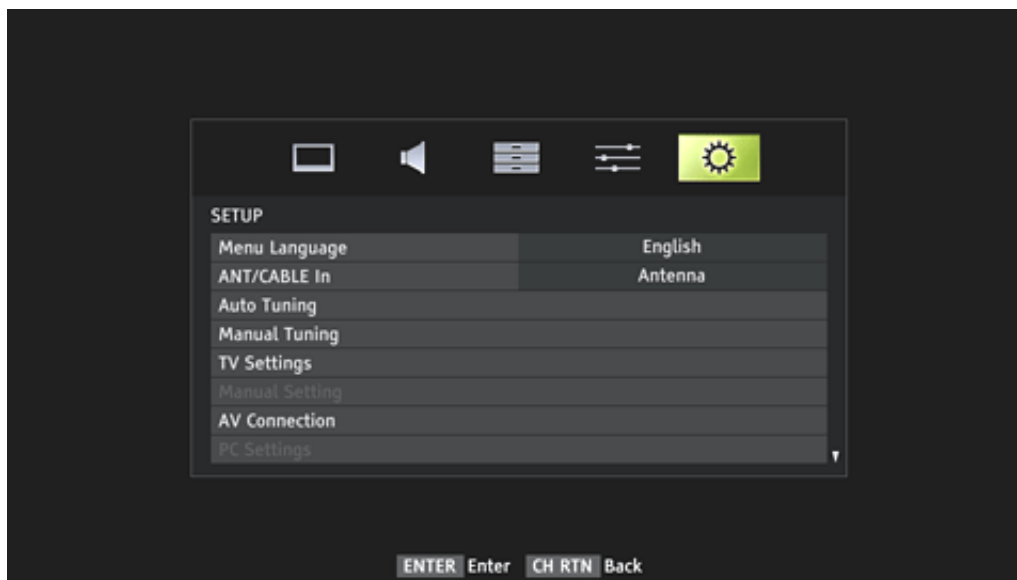
- 6** When the Firmware upgrade process is complete, the “Power” indicator light on the front of the TV will turn green and the “On Timer” indicator light will turn off. (Figure 3)



**Figure 3**

- 7** Remove the "USB thumb drive" from the USB slot of the TV.
- 8** Press and hold down the POWER button on the TV until the green “Power” indicator light is off (approximately 10 seconds). Release the “Power” button. The green “Power” indicator will momentarily blink until the TV reboots.
- 9** Turn the TV ON by using the “POWER” button on the remote control or the television keypad.

- 10** Press the “Menu” and select the “Setup” menu. In the “Setup” menu, scroll down to the “Reset TV” option (Note: The “Reset TV” option may not be visible until you scroll down through the menu items). Press the “Enter” button on the remote. Use the right arrow to select “Yes” and press “Enter” on the remote to reset the TV. The green “Power” indicator will momentarily blink until the TV reboots.





- 11** The TV will turn OFF and the firmware upgrade process is now complete. Note: By performing the “Reset TV” function in Step 10, the TV will be initialized back to Factory Default settings.
- 12** Power the TV ON normally by using the POWER button either on the remote control or television keypad and perform the “Initial Setup” and set “Personal Preference” of the TV. Refer to your Owner’s manual should you have any questions.